

KAMAL SHARMA BHATTARAI

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WEBSITES, PORTFOLIOS, PROFILES

Ig_kamal3 /insta

PROFESSIONAL SUMMARY

Self-motivated individual offering excellent skills in guest relations and upselling products and services. Engaging Waiter with ability to articulate and help customers make menu choices. Pursuing similar position where skills in issue resolution will be embraced. Friendly and enthusiastic Waitress adept at operating in fast-paced environments with demanding objectives for sales, service and quality. Talent for adapting to changing menus and policies, as well as handling customer issues. Analytical problem-solver adept at managing time and preparing for future guests with efficient side work.

SKILLS

Photographic editing

Public relations

WORK HISTORY

WAITER / STORE KEEPER, 01/2020 - 12/2020

Mandy Brar, Nicosia, Cyprus

- Welcomed guests with personable attitude and smile, offering to bring beverage orders while reviewing menu options.
- Cleaned, sanitised and organised food speed racks, bins, dry storage racks and chemical storage room.
- Communicated effectively with kitchen staff regarding customer allergies, dietary needs and other special requests.
- Liaised with customers during meals to ensure orders were received correctly and were enjoyed.
- · Answered questions about menu selections and made recommendations when requested.

EDUCATION

Tilottama College, Butwal, Nepal, 01/2018 High School: Science And Technology

City Unity College, Nicosia, Cyprus, 09/2020

Diploma: Hospitality&Animation

ACCOMPLISHMENTS

- Implemented Type process, streamlining work and increasing efficiency Number%
- · Supervised team of Number responsible for executing on Project, leading to Number%