

# MOAMEN BOGHDADY

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## WORK EXPERIENCE

- **CUSTOMER SERVICE REPRESENTATIVE/ SALESEXPERT, Emirates Integrated Telecommunication** , Abu Dhabi, United Arab Emirates(Nov 2018 to Feb 2021)
- **CUSTOMER CARE SPECIALIST /SALES EXPERT, Telecom Egypt Egypt-Cairo,Alexandria\_Smart Village**, Cairo, Egypt(Feb 2018 to Oct 2018)
- **CUSTOMER CARE SPECIALIST TECHNICAL SUPPORT ISP, Xceed Contact Center , Egypt-Cairo, Alexandria -Smart Village** , Cairo, Egypt(Aug 2017 to Feb 2018)
- **CUSTOMER SERVICE REPRESENTATIVE/IT PROFESSIONAL, Friends Company** , Cairo, Egypt(Sep 2014 to Oct 2017)
- **BILINGUAL CUSTOMER CARE SPECIALIST/IT, ELECTRA GROUP** , , Egypt(Sep 2010 to Feb 2012)
- **BILINGUAL CUSTOMER SERVICE REPRESENTATIVE/IT, EGAC Egypt- Alexandria** , Cairo, Egypt(Dec 2008 to May 2010)

## EDUCATIONAL BACKGROUND

- **Alexandria university** , Alexandria, **BSc** , 2009, Accounting and information administration

## SKILLS

## PERSONAL BACKGROUND

- **Birthday:** - 1985-09-09