







#### DHALBADHER MARICAR

Cisco Id: CSC013510444

Position: IT Administrator | IT Support Experience: 5 Years (4 years in KSA) Education Qualifications: Masters

Key Skills: System & Network Administrator

Mobile: +91-9940769132
Current Location: India
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# **Summary of Career**

- > An IT professional with 5 years of experience in IT Administrator, Network Administrator with reputed companies.
- Proven knowledge in System & Network Administration, Installation, Maintenance and Troubleshooting.
- Antivirus Management ( Kaspersky, MacAfee, Sophos )
- Fire Wall (SonicWALL, Fortinet), VPN (Site to Site VPN Protocol)
- > Different **Operating systems** (Windows, Mac-OS)
- Microsoft Office 365, Google G-Suite, GO to Meeting, Customized Software.
- Virtualization (Hyper-V, VMware)
- Expertise On Various Server Role in windows (Active Directory, DNS, DHCP, Proxy, VPN)
- > Structured Cabling, CCTV Security Cameras DVR & NVR Configuration.
- Perform in pressurised environment and ability to handling people in direct supervision.
- Highest standards of professionalism & integrity at all times.

#### Major Roles in Various Organisation

> IT Engineer in **Al Barrak shipping company,** KSA 2019

Jun 2016 to Sep

IT Network Support in Safe Tech, KSA 2016 Jan 2015 to May

System Administrator in RASI Travels & Cargo PVT. Ltd, INDIA 2013 Jun 2012 to Jun

# **Employment Records**

Al-Barrak Shipping : Jeddah | KSA Job position : IT Engineer Years : Jun 2016 to Sep 2019

#### Responsibilities

- Microsoft server 2008/12 /16 (Installation & Configuration)
- Domain, Active Directory, DNS, DHCP
- Firewall (Dell, SonicWALL, Fortinet) VPN (Site to Site, VPN Protocol)
- **Virtualization** (VMware, Hyper-V)
- Email Troubleshooting, Installation of plugins & Setting up
- Microsoft Exchange, Office 365 Management
- Windows Installation, Troubleshooting, Standard Software Installation
- Configure Router, Switches, Modem & Wireless Device
- Laptops, Desktop Hardware Diagnosing and Troubleshooting
- Antivirus Management Console (MacAfee, Kaspersky, Sophos)
- Ability to Support and Troubleshoot Networking IP related issues
- Network Troubleshooting, Access Point Configuration & Troubleshooting

SafeTech : Riyadh | KSA

Job Position : IT NETWORK SUPPORT Years : Jun 2015 to May 2016

# Responsibilities

- Microsoft server 2008 /2012 Domain, DNS, DHCP
- Installation of OS, Standard Software's, Printer, Scanner, PC Peripheral.
- Diagnose, Troubleshoot Desktop and Laptops, Assembling, replacing defects
- Security (Data backup, Windows Security Updates, Antivirus,)
- Email (New Account, Backup, Import and Export, Troubleshooting outlook)
- IP Cameras(Configuration, Installation)
- Network Cabling (Cable pooling, Crimping & Termination (RJ45)
- Service Desk Plus (Talking staff/clients through a series of actions either face to face or over the telephone to help set up systems or resolve issues)
- Domain Active Directory (Users, Computers, Policies) DNS, DHCP
- Bio Metric system (Card, Face, Finger, Job Booking).
- Maintain Documents for suppliers, Annual contracts

Rasi Travels & Cargo: Chennai | INDIA

Job Position : SYSTEM ADMINISTRATOR

# Responsibilities

- Troubleshoot and repair TCP /IP LAN, LAN Environment
- Upgrade, Installation, windows Server, Desktop OS Installation of Network Device(Wireless, Access Point,

Switches)

- Antivirus, Antimalware, Antispyware(Update)
- Ms Outlook Configuration, Server backup Troubleshooting, Installation of Printers and Scanners.

# **Educational Qualifications**

**Master of Computer Science** (M.Sc.) – New College, Madras University Affiliated 2015

2013-

**Bachelor of Computer science (**B.Sc.) – New College, Madras University Affiliated 2012

2009 -

#### **Professional Certification**

- > CCNA Certified
- CCNP -T-Shoot & Maintaining Cisco IP Network Certified.
- VMware Installing & Configuration with IP/ Multiple OS.

# Achievements and Strengths:

- Interested in Trade, am Professional trader too.
- Self motivated and highly innovative professional, seeking out new horizons to advance my potential to new heights.
- Quick learner and has an ability to understand the core aspects of work flow and processes.
- Results focused and effectual administrator with proven ability.
- Good Communication skills, analytical skills, logical, organizational and disciplined.
- Quick learner, with retention capability cooperative team member.
- Confident of handling and accomplishing the task within the deadlines.
- Familiar to new technologies.

#### Personal Detail

➤ Date of Birth : 29 November 1989

Nationality : Indian

Languages KnownEnglish, TamilSaudi and India