

# QURATULAIN KHAN

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## WORK EXPERIENCE

- **Customer Services Executive,Administrative Assistant/Executive Assistant, H A H SERVICES L.L.C** , Dubai, United Arab Emirates(Feb 2019 to Apr 2020)
- **Business Development Executive-Retail Banking Multi Products, ALNAHAR ALAZRAK COMMERCIAL BROKERAGE L.L.C. (ANCBLLC)**, Dubai, United Arab Emirates(Feb 2012 to May 2016)
- **Customer Service Executive-Retail Banking, MCB Bank Karachi,,** , Pakistan(Jan 2008 to Sep 2008)
- **Customer Service Executive-Call Center(Inbound/Outbound), Bank Alfalah Limited Karachi**, Karachi, Pakistan(Aug 2006 to Nov 2007)
- **Customer Service Executive-Call. Center(Inbound/Outbound)Telesales(RETAIL BANKING) (Credit Cards,Supplementary Cards,Co-brand Cards,Personal loan,BTF,Wal, CITIBANK N. A. Karachi**, Karachi, Pakistan(Dec 2004 to Jul 2006)
- **Customer Loyalty Executive/Walk-In Associate– (Customer Retention), CITI BANK N.A.**, Karachi, Pakistan(Sep 2001 to Nov 2004)

## EDUCATIONAL BACKGROUND

- **Preston Institute of Management Science & Technology , , BCS-Bachelors In Computer Sciences & Technology** , 0,
- **Preston Institute of Management Science & Technology , , MBA-Masters In Business Administration**, 0, Marketing

## SKILLS

PERSONAL BACKGROUND

- **Birthday:** - 1994-01-31