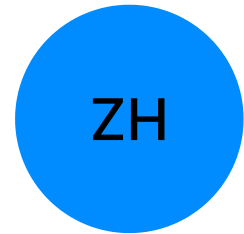


ZEYAD HOSSAM ELDIN MOSTAFA

Sales and Customer Service Professional

📞 971501392286 @ zeyadhossameldin891@gmail.com 🔗 linkedin.com/in/zeyad-hossam-eldin
📍 Dubai – UAE



SUMMARY

I am a passionate professional with a Bachelor's degree in Commerce from Alexandria University and extensive experience across various roles in the hospitality, sales, and accounting industries. I excel in customer service and thrive in fast-paced environments. My diverse background has equipped me with strong skills in sales, marketing, and financial management, making me a well-rounded candidate ready to contribute effectively to any team.

EXPERIENCE

Receptionist

Rotana Resort Hotel

📅 02/2024 - 07/2025 📍 Sharm El Sheikh

Hospitality company specializing in guest accommodations

- Welcomed guests and managed check-in and check-out procedures
- Handled phone calls and provided information to ensure guest satisfaction

Cashier

Carrefour

📅 01/2023 - 01/2024

Multinational retail corporation

- Managed cash and electronic payment transactions accurately
- Assisted customers and resolved inquiries

Sales Representative

Juhayna

📅 01/2021 - 12/2023

Leading food and beverage company

- Achieved monthly sales targets and increased market share

Assistant Accountant

Abdeen Al-Shaibani Company

📅 01/2020 - 12/2021

Company specializing in accounting services

- Recorded financial transactions and prepared invoices
- Assisted in preparing accounting entries and financial reports

Customer Service

KFC

📅 01/2016 - 12/2018

Fast food restaurant chain

- Handled customer orders with speed and accuracy
- Maintained service quality and worked within a team to ensure customer satisfaction

STRENGTHS



Multicultural Adaptability

Ability to work under pressure in multicultural environments

LANGUAGES

Arabic

Native



English

Advanced



SKILLS

Cashier

Microsoft Office

POS systems

Gmail

EXPERIENCE

Sales Representative

Centrepoint

📅 01/2014 - 12/2015

Retail location offering clothing and home goods

- Provided customer service and supported sales operations inside the store

EDUCATION

Bachelor of Commerce

Alexandria University

📅 09/2020 - 09/2020