

IT ENGINEER

MUHAMMED SHAFEEK

B TECH
Information Technology Engineer
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OBJECTIVE

To fulfil the high aspirations of a career in the Information Technology sector that would help me to pursue a scope to apply my knowledge and execute responsibilities entrusted to me by the organization and provide stimulating opportunities both for my career growth as well as to fulfill the organization's goals.

PROFESSIONAL EXPERIENCE

- ❖ IT SUPPORT ENGINEER
ALSA Engineering & Construction LLC, Abu-Dhabi(Nov 2014–May 2018)
- ❖ IT SUPPORT ENGINEER
ABLE Info soft, Bangalore(2018 June - October 2019)

ROLES & RESPONSIBILITY

- The Areas of LAN/WAN Windows Networking Configuration & Troubleshooting, Technical Support & System Administration works for Habshan Office and Rumaitha Office.
- Performing system administration activities including installation, configuration monitoring and troubleshooting of windows desktop & servers. Limited experience in deploying Linux environments.
- Install, configure, monitor and troubleshoot networked printing/scanning hardware and software. Liaising with third-party support and PC equipment vendors to maintain the equipment.
- Provision and troubleshoot end-user telecommunications hardware including IP & Analog phones, Video conferencing systems.
- Traveling to client sites to help with network/systems deployment and troubleshooting.
- Troubleshoot and resolve network and internet issues. Collaborate with network and security administrators to ensure efficient operation of the company's data and voice network.
- Providing support through remote access applications like Aamy and Team viewer.
- Installing and configuring office productivity suites like Microsoft Office.
- Assembling, troubleshooting and maintenance of PC's & Laptops.
- Managing end-user complaints and providing timely resolution through remote and on-site assistance.

PROFESSIONAL SKILLS

- Installation and Configuration of windows XP, Win Vista, Win7,Win8,Win10, Win Server 2008&2012 Operating systems
- Configuration of Routers,Access points, etc.
- Assembling, Troubleshooting and Maintenance of PC's.
- Installation and troubleshooting of network printers.
- Active Directory Services (Group policy, User & Computer management)
- Decision making, analyzing data, scheduling work and effective administration skills
- Good communication and interpersonal skills, courage to take up new challenges and responsibilities.
- Team management and effective support to the clients.

CERTIFICATIONS& TRAININGS

- Certified CCNA Routing & Switching
- Completed five day in plant training conducted by Bharat Sanchar Nagar Limited on Wireless Communication & Cellular Connectivity.
- Attended one day workshop on software testing by REDCORPIT.

ACADEMIC QUALIFICATION

QUALIFICATION	NAME OF THE INSTITUTION
BTECH (Information Technology Engineering)	Mahendralnstitute of Technology - India (2012)
Higher Secondary	Seethi Sahib Memorial HSE- India (2008)
High School	GHSVeliyancode– India (2006)

ACADEMIC PROJECT

Project Name : Enhanced Secure Authentication through Iris Recognition.

Technology : Matlab

Team Size : Three members

Description:

- Biometric technologies provide identification based on a unique feature possessed by the individual.
- This project proposes a method for image acquisition, segmentation, normalization, feature extraction and matching based on the Human Iris image.
- A biometric system is essentially a pattern recognition system that operates by acquiring biometric and providing more security by using an encryption and decryption techniques.

PERSONAL PROFILE

PERSONAL PROFILE	LANGUAGE SKILLS				
DateofBirth : 01 st August 1990	Language	Read	write	Speak	Level
Nationality :Indian	English	YES	YES	YES	Excellent
Sex :Male	Hindi	YES	YES	YES	Good
MaritalStatus :Married	Arabic	YES	YES	NO	Moderate
PassportNumber :L2364576	Malayalam	YES	YES	YES	Excellent
	Tamil	NO	NO	YES	Moderate

DECLARATION

I hereby declare that the above statements are true to the best of my knowledge and belief. If offered I promise to take up the job with full sense of responsibility and dedication.

MUHAMMED SHAFEEK