

# Hannah Llenado

## **Sales Promoter - Virgin Megastore**

Dubai

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0585968434

Age: 21 years old

Civil Status: Single

Nationality: Filipino

Dialect: English and Filipino

Height: 5'6

Visa Status: Employment Visa

I hereby certify the above information is true and correct.

Hannah Mae H. Llenado

## Work Experience

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### **Sales Promoter**

Virgin Megastore

August 2018 to Present

- Demonstrate and explain products in order to persuade customers to purchase.
- Sell products being promoted, and keep records of sales.
- Organizing items display in order to be more attractive to the customers.
- Record and report demonstration-related information such as the number of questions asked by the customers.

### **Call Center Representative**

Micro Sourcing Int'l Limited

November 2017 to July 2018

- Answered, screened and processed over 200 calls daily using a call management system and web-based communications.
- Improved call management database efficiency by changing and updating contact information.
- Performed quality assurance and reported incidents/errors to Supervisor.
- Trained new employees to incorporate an efficient screening process.

### **Student Teacher (On the Job Training)**

Ramon Magsaysay (CUBAO) High School

November 2017 to March 2018

- Teaching Music Arts and Physical Health or any subject or area of interest
- Management roles as they pertain to training
- Training in any field of teaching.

### **Crew Trainer**

McDonalds QSCV Corporation

February 2015 to October 2017

- Provided excellent customer care and conflict resolution.
- Worked as an exceptional team player
- Guaranteed quality of service through effective communication with customers
- Properly recorded, prepared and delivered meal orders
- Ensured restaurant cleanliness in accordance with Occupational Safety and Health Administration standards.
- Employee of the Month 2017
- Trained new employees
- Opened and closed store
- Built satisfied customer relationships
- Provided prompt service while taking orders

## Education

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### **Bachelor's**