



Christian Uzowuru

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Address:

Sadaf 4, JBR, Dubai , UAE

Personal Profile

A motivated, dependable, top performing & driven Engineering Graduate, with 3-4 years' experience in Customer service, Sales & Marketing & General Management operations across a vast array of industries.

Educational Training

British Nigerian Academy**Divine Mercy Secondary School -**

Secondary School Certificate 2009 - 2010

Bells University of Technology

Bachelor of Engineering - B.Tech
Electrical and Electronics Engineering.
2011-2016

Career Summary

British Customer Service Executive

AFM United Kingdom for DCS
Communications Center - Dubai
March 2020 - January 2021

- Managing & Making Incoming/Outgoing calls.
- Upselling in a kind yet assertive manner to achieve results.
- Handling customer complaints, providing appropriate solutions and alternatives within the time limits.
- Opening and maintaining customer accounts by recording account information on CRM.

Sales & Marketing Executive

Crenov8 - Dubai
April 2019 - February 2020

- Sales Most Valuable Player within the first couple of Months, surpassing monthly targets.
- Scheduling meetings, appointments & Attending Exhibitions.

- Managing Existing and new Clients subscribed to Crenov8's numerous Services & subsidiaries.
- Establishing Partnerships between Crenov8 and Multinationals, SME's alike.

Customer Service Executive

ACME Management - Dubai
October 2018- December 2018

- Cold approaching potential Clients via Telephone calls and Emails.
- Using Google Docs. to design proposals for potential Clients.
- Calling a large number of leads provided to establish partnerships between ACME & its Clients.
- Organising and attending meetings with C-level Executives.

Customer Service Executive

Myles Table Water - Nigeria
September 2016 - August 2018

- Incorporated team work to boost customer satisfaction and guaranteed delivery of high-quality service.
- Efficiently handled Large amounts of telephone calls timely.
- Profitably coordinated and managed customer orders.
- Effectively communicated with potential and existing clients.

Professional Skills

Computer Skills:

Google Docs., CRM (SUSI),
Adobe Photoshop, Microsoft
Excel, Word, PowerPoint,
Outlook, Canva, iMovie, MacOS.

Awards & Certification:

Sales Most Valuable Player - Crenov8
Social Media Marketing - Grant
Employment

Character References

Chikwendu Christian

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