

FATIMA SIDEG

ARCHITECTURE



PROFILE:

To obtain a position in a strategic organization where my skills and experience will be an assist to help the company achieve their mission, vision, and values. To contribute to a company while still developing my knowledge and abilities.

Personal Data

Date of birth: 9-january-1992
Nationality: Sudanese
Marital status: married
Resident address: SUDAN, Khartoum
Visa: Husband Sponsor

CONTACT

PHONE:
00971568433361
EMAIL:
FSIDDIG1992@GMAIL.COM

HOBBIES

READING
NEW CULTURE
NEW LANGUAGE

LANGUAGE

Arabic - English (spoken & written fluently).

EDUCATION

FUTURE UNIVERSITY

2009 – 2013

- B.SC of architecture and design.

SHAGF ALMAREFA

- DEPLOMA

GHRAHIC DESIGN

CERTIFICATES

- LEED AP
- PMP
- INTERIAL DESIGN

WORK EXPERIENCE

JOLI ENGINEERING (IT Service Desk)

02/2019–11/2021

Receiving call & email, a focus on prompt first call resolution.

Monitor Service Desk for Tickets assigned to the team, a focus on SLA

MARAYA CO.LTD (DATA ENTARY)

12/2017–01/2019

Collecting and analysis data ,sort and saving information for people with disabilities and determination., also. Receiving and dealing with all customer to advice and guiding

AA DESIGN (ARCHITECURE DESIGNER)

06/2014–11/2017

Engineering consulting company. work in design am head of design apartment and consulted with client to determine functional and split requirement.

METROPLANTION ZINCOGRAPH (GRAPHIC DESIGNER)

08/2013–03/2014

Company works in preparation for plastic and carton design and advertising.

Zain. Sudan _customer service Representative (call center agent) 02-2014 / 07-2014

Duties ❖ Receiving and dealing with all initial customer communications, providing accurate information and advice, guiding all customer issues to a satisfactory conclusion, following up on ongoing customer cases and, communicating progress to management and customer, Creating and maintain customer call logs



UAE EXPERINCE

HOUSE CRAFTS GENIRAL CONTRACTING L.L.C

09/2018_09/2019d

Engineering consulting company. work in Contracting and consulted, I worked in design, planning, created, printed and modified drawing.

SKILLS

- Team work spirit and co-operation.
- Hard worker under stress.
- Self-motivated.
- Good Communication, Presentation, and Leadership skills.
- Self Planning and Time Management.
- Ability to face & solve problems.
- Planning and management.
- Self-improvement.

COMPUTER SKILLS

- Professional in dealing with Computer Software & Hardware • Programming (ARCHICAD_ AUTO CAD_ PHOTOSHOP_ RIVET_ ATLANTS_3D MAX_ CORELDRAW, LUMION).

