

# Ali Ahmed

Mobile:0547460658  
[ali2016ahmed123@gmail.com](mailto:ali2016ahmed123@gmail.com)

## About Me



## Detail Info

### Address

ElNahda1, Dubai,  
United Arab Emirates

### Birth Date

Date: 26/9/1996

### Summary

I am seeking a challenging position in a well know progressive company with effectively utilize my potentials, ambition and enhance my technical skills

## Education

high school: 2014

Secondary architectural art

## Experience

### Sales Man at Evans accessories Egypt

3/2017 – 3/2019

#### Responsibilities

- Welcomes customers by greeting them; offering them assistance.
- Directs customers by escorting them to racks and counters; suggesting items.
- Advises customers by providing information on products.
- Helps customer make selections by building customer confidence; offering suggestions and opinions.
- Processes payments by totaling purchases; processing checks, cash, and store or other credit cards.
- Contributes to team effort by accomplishing related results as needed.

### Sales Man at town team Egypt

1/2016 \_ 2/2017

#### Responsibilities

- Ensure high levels of customer satisfaction through excellent sales service
- Maintain outstanding store condition and visual merchandising standards
- Maintain a fully stocked store
- Ascertain customers' needs and wants
- Recommend and display items that match customer needs
- Welcome and greet customers
- Manage point-of-sale processes
- Keep up to date with product information
- Accurately describe product features and benefits

### Waiter at Grand hotel (Hurghada)

1/2014 - 12/2015

#### Responsibilities

- Greet and escort customers to their tables
- Present menu and provide detailed information when asked (e.g. about portions, ingredients or potential food allergies)
- Prepare tables by setting up linens, silverware and glasses
- Inform customers about the day's specials
- Offer menu recommendations upon request
- Up-sell additional products when appropriate
- Take accurate food and drinks orders, using a POS ordering software, order slips or by memorization
- Check customers' IDs to ensure they meet minimum age requirements for consumption of alcoholic beverages
- Communicate order details to the Kitchen Staff
- Serve food and drink orders
- Arrange table settings and maintain a tidy dining area
- Deliver checks and collect bill payments
- Carry dirty plates, glasses and silverware to kitchen for cleaning
- Provide excellent customer service to guests

Skills

Communication skills      computer skills  
Team working                troubleshooting  
Decision making            self- confidence  
quick learning  
Work under pressure

Interest

Reading  
social media

Languages

Arabic   Native  
English   very good Listening, speaking and writing