

ANGELIE PIA M. LIAT

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OBJECTIVE

Highly experienced Seafarer professional in the Cruise Line industry and having extensive knowledge of hospitality etiquette and excellent levels of internal and external customer service.

PROFESSIONAL EXPERIENCE

NORWEGIAN CRUISE LINE

Oct.2018-Jun.2020

Junior Stateroom Steward

Job Description:

- Clean all assigned guest rooms including dusting, making beds, soiled linen removal from room, retrieval of clean linen from linen closets, vacuuming, bathroom cleaning, inside window cleaning, replenishing rooms with supply
- Sign in and out master keys daily
- Maintain proper usage of cleaning supplies and equipment
- Update and record all cleaned rooms
- Follow departmental policies and procedures and service standards
- Report necessary maintenance items
- Follow all safety and sanitation policies

MEDITERRANEAN SHIPPING COMPANY

Jan.2018-Jun.2018

Crew Cabin Stewardess

Job description:

- Clean all assigned guest rooms including dusting, making beds, soiled linen removal from room, retrieval of clean linen from linen closets, vacuuming, bathroom cleaning, inside window cleaning, replenishing rooms with supply
- Sign in and out master keys daily
- Maintain proper usage of cleaning supplies and equipment
- Update and record all cleaned rooms
- Follow departmental policies and procedures and service standards •Report necessary maintenance items
- Follow all safety and sanitation policies

MEDITERRANEAN SHIPPING COMPANY:

Oct.2016-Dec.2017

Hotel Cleaner

Job Description:

- Responsible to keep all guest areas cleaned and vacuum as well as staircase, hallways and elevators

- Responsible for the collection of delivery of guest luggage to from their respective rooms •Provide assistance to stateroom stewards during turn around day by stripping the bed pillows and towels
- Vacuum stateroom and corridors
- Perform other related duties assigned or as directed.

P&O CRUISES

Mar.2015-Jan.2016

Accommodation Assistant

Job description:

- Clean all assigned guest rooms including dusting, making beds, soiled linen removal from room, retrieval of clean linen from linen closets, vacuuming, bathroom cleaning, inside window cleaning, replenishing rooms with supply
- Sign in and out master keys daily
- Maintain proper usage of cleaning supplies and equipment
- Update and record all cleaned rooms
- Follow departmental policies and procedures and service standards •Report necessary maintenance items

CENTURY PARK HOTEL

Oct.2014-Mar.2015

Room Attendant/ Butler

Job Description:

- Responsible to keep all guest areas cleaned and vacuum as well as staircase, hallways and elevators
- Responsible for the collection of delivery of guest luggage to from their respective rooms •Provide assistance to stateroom stewards during turn around day by stripping the bed pillows and towels
- Vacuum stateroom and corridors
- Perform other related duties assigned or as directed.

EDUCATION

Magsaysay Institute of Culinary and Hospitality Management **SY 2015 Graduate**
 Manila, Philippines
 Certificate in Housekeeping

Medical Colleges of Northern Philippines **SY 2002-2004 - Graduate**
 Tuguegarao City, Philippines
 Bachelor of Science in Nursing

Cagayan State University **SY 1998-2002 - Graduate**
 Tuguegarao City, Philippines
 Bachelor of Science in Biology

SKILLS

- Knowledge of Oracle, SAGE and all Microsoft Office Applications.
- Excellent communication skills, and ability to present complex information
- Basic Safety Training Course
- Crowd and Safety Management Course
- Management Security Training Course
- Certificate in Basic First Aid
- Certificate in Advanced Fire Fighting

OTHER EXPERIENCE

- Mayer Knitting Corporation May 2006- April 2014
Laboratory Chemist (Textile)

Job Description:

- Provide instruction on proper chemical testing and processing procedures including mixing times, operating temperatures, and ingredients.
- Prepare compounds, reagents, and solutions used in laboratory procedures.
- Works in dyeing and finishing production

REFERENCE

Name : Paul Macatangay
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