



BASSMA MAHDAB

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CERTIFICATIONS

FORBES LUXURY FRONT OF HOUSE FANS

Forbes Travel Guide Learning & Development
2020

PCI DSS (Payment Card Industry Data Security Standard)

Accor Hotels
2019

FORBES TRAVEL GUIDE LUXURY SERVICE AND HOSPITALITY STANDARDS

Forbes Travel Guide Learning & Development
2019

CERTIFICATE OF EXCELLENCE (OPAL AWARD)

sbe Lifestyle Hospitality
2019

BEST UPSELLER AWARD

TSA Solutions
2019

CERTIFICATE OF EXCELLENCE (OPAL AWARD) x2

ReviewPro
TripAdvisor Rentals
2019

BRAND KNOWLEDGE AND H.E.R.O.E.S

sbe Lifestyle Hospitality
2019

EDUCATION

University Institute of Technology of Angoulême

Professional Bachelor in Events & Communication
2019 (*technical year*)

Superior School of Technology of Casablanca

Diploma in Sales & Marketing
2018

SANAA High School

Baccalaureate in Physics & Chemistry
2016

EXPERIENCES

Technical Advisor iOS/iTS

Apple - (Majorel Africa Group) | Morocco
February 2021 – ongoing

Front desk agent

Mondrian Doha Hotel | Qatar
May 2019 - June 2020

Event coordinator

Laboratory the FABRICC of University Of Poitiers | France
January 2019 - March 2019

Event specialist

Museum of paper of Angoulême | France
December 2018 - February 2019

Social media and marketing executive

DIGITAL PROmedia | Morocco
April 2018 - June 2018 (Internship)

Guest relations agent

Melliber Appart hotel | Morocco
June 2017 - July 2017 (Internship)

Event and communication coordinator

ENACTUS EST Casablanca | Morocco
November 2016 - April 2018

LANGUAGES

English +++++

French +++++

Italian +++++

Spanish +++++

SOFTWARES

Opera +++++

POS Terminals +++++

Microsoft Office Tools +++++

Adobe Photoshop +++++