CURRICULUM VITAE

POST APPLIED FOR JOB

MUHAMMAD YASIR

Phone No:	:	+971-55-4868212
Ads	:	Sharjah, UAE
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PERSONAL DETAIL

• Father Name	:	**Waris Khan**
• Nationality	:	Pakistani
• Date of Birth	:	01 Apr 1998
• Gender	:	Male
• Marital Status	:	Single
• Religion	:	Islam
• Visa Status	:	Employment Visa
• Language Known	:	English, Urdu & Pashto.

PASSPORT INFORMATION

• Passport No.	:	BS 6826091
• Issue Date	:	19 Sep 2019
• Expiry date	:	18 Sep 2029
• Country of issue	:	Pakistan

OBJECTIVES

I wish to work for prestigious organization, not only to grow more but to enhance and utilize my theoretical knowledge in the practical field for the betterment of the organization and to gain more experience.

QUALIFICATION

- BSc in Computer Science.
- One Year Diploma information Technology. (DIT)

WORK EXPERIENCE

- **Company: Zad Technology ONT** (**Optical Network Terminal**).
  Designation: Changing ONT Device, **Configuration Router**, **Changing Fiber Cable**, **Changing RJ Cable**, at **Sharjah**.
- **Two year experience as Customer Service in IT Support.**
  (IT Artificer) at Pakistan.

The Job responsibility includes:

- Handles incoming calls or inquiries from prospective customers or clients.
- Assists customers effectively by solving customer disputes.
- Provides customers additional information or explain services.
- Discusses products offered and ensures customer satisfaction.
- Creates and maintains service reports.

PROFESSIONAL AND PERSONAL SKILLS

- High level of motivation, initiative, independence and responsibility.
- Energetic self-starter with excellent analytical and organizational skills along with the ability to work individually as well as in a team environment with good team spirit.
- Excellent verbal and written communication skills.
- Have an extremely hardworking nature.
  Command over Windows, Microsoft Word, Excel, PowerPoint.

DECLARATION:

I declare that the above given is right according to my knowledge.

Thanks

MUHAMMAD YASIR