# Avni K Mistry

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## **Career Objectives**

To acquire a challenging position in an environment where I can best utilize my skills and education and to obtain a management position, in which I am given the opportunity to play a direct role in the unlimited growth and success of solid organization.

**Personal Information** 

Date of Birth: 25th July 1989
Marital Status: Married
Passport No: U0221392
Passport Expiry Date: 22/06/2031
UAE Visa Expiry Date: 12/10/2021

Languages Known: English, Hindi, Gujarati and Marathi

# Work Experience

Sept 2020 Sales Executive to Square Yards
Jan 2021

Key Responsibilities:

- o Setting sales goals and developing sales strategy
- Researching prospects and generating leads
- Making appointments with new and existing clients
- Handling customers questions, inquiries and complaints

April 2018 Relationship Manager/Showroom Manager

to NGC Nafees Pvt Ltd

Nov 2019

Key Responsibilities:

- o Streamlined sales, inventory and payroll reporting resulting in improved productivity
- o Attend walk-in clients and negotiate deals with customers
- o Expanding the customer base by up-selling and cross-selling
- o Building and maintaining profitable relationships with key dealers
- Create strategies and work with clients to boost their brand
- o Provide required documentation to the sales team and warehouse staff to generate business leads and for processing orders respectively
- o Conducting business renews using CRM programs
- Provided training and support to new staff
- Work quickly to address and resolve customer issues, if any

June 2017 Restaurant Manager

to Happy Bites

April 2018

Key Responsibilities:

- o Delivering superior food and beverage service and maximizing customer satisfaction
- o Liaising with customers, employees, suppliers, licensing authorities
- o Recommend ways to reach broader audience (e.g. discounts, brochures)
- Managing budgets and planning menus
- o Ensure compliance with licensing, sanitation and safety regulations
- Recruiting, training and supervising staff

June 2016 Relationship Manager

to Accumax Interior Products Pvt Ltd

#### June 2017 Key Responsibilities:

- o Keeping customers updated on the latest products in order to increase sales
- o Notify the sales team of new sales and cross-selling opportunities
- o Setting up meetings for Regional Sales Manager with new clients & architects in PAN India
- o Aim to preserve customers and renew contracts
- To provide product knowledge to end users with quick service by communicating with our existing dealers
- o Resolving customer complaints quickly and efficiently

# **Rewards & Recognitions**

- o Appreciated and Awarded for highest Channel Partner Appointment in the year 2016-2017
- o Appreciated and Awarded for highest New Channel Partner Orders in the year 2016-2017

## April 2014

Senior Associate

to June 2016 Willis Processing Services India Pvt Ltd

# Key Responsibilities:

- o Proactively managing clients portfolio and timely payment of all costs associated with insurance and risk financial programs
- o Assist with special projects and additional duties as assigned by management
- o Responsible for reviewing & configuring financial data

# **Rewards & Recognitions**

o Appreciated and Awarded for Best Trainee in 2014-2015

#### Mar 2012

Content Writer & Project Assistant

to

Network 18 (Burrp Software Pvt Ltd)

# April 2014

# Key Responsibilities:

- Organize writing schedules to complete drafts of content or finished projects within deadlines
- Communicate and cooperate with a writing team, including content manager, editors and web publishers
- o Create eye-catching and innovative headlines
- o Taking care of daily, weekly and monthly channels on the Burrp website
- o Adding information of movies, TV series, sports and documentary shows

#### **Rewards & Recognitions**

o Appreciated and Awarded for Highest number of Channel Management

Educational Qualification		
Qualification	University / Board	Class
S.S.C	Maharashtra Board	First Class
H.S.C	Maharashtra Board	Second Class
Architecture	L.S. Raheja School	Second Class
TY.BSC	Mumbai University	First Class
Travel and Tourism	Vatsala Tourism Academy	Distinction

# Additional Qualification

- o Desktop Publishing (Photoshop, Corel Draw)
- Microsoft Office Word, Excel & Power Point