

PROFESSIONAL SUMMARY

Results-driven Quality Assurance Professional with nearly three years of hands-on experience in delivering superior software quality across various domains. Adept at developing and executing comprehensive manual and automated testing strategies, driving defect-free releases, and ensuring seamless user experiences. Known for a proactive approach to problem-solving, exceptional collaboration with cross-functional teams, and a keen eye for detail. Highly proficient in Agile methodologies, API testing, and CRM platforms, with a consistent track record of elevating product reliability and performance. Ready to contribute expertise, innovation, and a passion for excellence to high-impact projects.

CORE COMPETENCIES

- Quality Assurance & Testing:** Expertise in manual and automated testing methodologies, including functional, regression, integration, API, and UAT.
- Automation Tools:** Proficient in Selenium, UFT, JUnit, and TestNG.
- Programming Languages:** Strong command of Java, SQL, HTML, and JavaScript for test scripting and automation.
- Defect Management:** Skilled in using JIRA, Octane, and ALM for defect tracking and resolution.
- Agile & SDLC Methodologies:** In-depth understanding of Waterfall, Agile (Scrum, Kanban), and STLC.
- API Testing:** Hands-on experience with SoapUI and Postman.
- CRM & Cloud Platforms:** Familiarity with cloud-based CRM solutions, including PEGA and Salesforce.
- Database Management:** Proficient in Oracle SQL Developer for database testing and management.
- Collaboration & Communication:** Strong interpersonal skills with experience in cross-functional collaboration.
- Version Control & Productivity Tools:** Proficient in GitHub, MS Office Suite (Excel, Word, PowerPoint).
- Soft Skills:** Excellent problem-solving, time management, adaptability, and teamwork abilities.

CERTIFICATIONS

- Agile Software Development** – University of Minnesota (Coursera)
- Building Test Automation Framework using Selenium and TestNG** – Coursera
- Successful Presentation** – University of Colorado Boulder (Coursera)
- Write Professional Emails in English** – Georgia Institute of Technology (Coursera)
- Setting a Foundation for Test Automation** – Test Automation University
- Java Programming** – Test Automation University
- IntelliJ for Test Automation Engineers** – Test Automation University
- JUnit5, TestNG, Selenium WebDriver, and Cucumber with Java** – Test Automation University

PROFESSIONAL EXPERIENCE

Capgemini Associate Consultant | Bangalore, India
03/2021 - 12/2023

- Spearheaded end-to-end software testing for web-based applications, ensuring high-quality product releases.
- Designed and executed detailed test plans, cases, and scripts for manual and automated testing.
- Conducted various types of testing, including functional, system, regression, and performance testing.
- Collaborated with project managers and clients to define testing requirements and deliverables.
- Managed defect life cycles, ensuring timely resolution and documentation using JIRA and ALM.
- Gained domain expertise in telecom and cloud-based CRM systems (PEGA, Salesforce).
- Enhanced product functionality through Workday testing and troubleshooting.
- Actively contributed to Agile ceremonies, including sprint planning, daily stand-ups, and retrospectives.

Key Achievements:

- Consistently delivered high-quality releases with zero major post-release defects.
- Recognized as "Torch Bearer of the Release" for exceptional contributions and timely delivery.

EDUCATION

Bachelor of Technology in Electronics and Biomedical Engineering
Model Engineering College, Kochi – KTU University
Graduated: September 2020 | CGPA: 8.52

Higher Secondary Education

St. Vincent CMI School, Pala | Graduated: March 2016

High School

St. John Baptist EMHSS, Iritty | Graduated: March 2014

TECHNICAL SKILLS

- **Testing & QA Tools:** Selenium, UFT, JUnit, TestNG, SoapUI, Postman
- **Programming Languages:** Java, SQL, HTML, JavaScript
- **Defect Tracking Tools:** JIRA, Octane, ALM
- **Database Management:** Oracle SQL Developer
- **Version Control:** GitHub
- **Methodologies:** Agile (Scrum, Kanban), Waterfall, SDLC, STLC
- **CRM Platforms:** PEGA, Salesforce
- **Productivity Tools:** MS Office Suite (Excel, Word, PowerPoint)

LANGUAGES

- English (Proficient)
- Malayalam (Native)
- Hindi (Fluent)
- Tamil (Fluent)

ADDITIONAL INFORMATION

- **Availability:** Immediate
- **Willingness to Relocate:** Yes
- **Accomplishments:**
 - Recognized for outstanding performance in multiple projects with timely and high-quality deliverables.
 - Received accolades for effective collaboration and communication in cross-functional teams.