BIO DATA   **CURRICULUM VITAE**

NAME   : FRANCO LUKWAGO

MOBILE   : +971586391673

E-MAIL   :lukwagofranco@gmail.com

NATIONALITY   : Ugandan

SEX   : Male

Date of Birth   : 21st/October/1989

RESIDENCE   : Dubai, UAE

LANGUAGE   : English fluent, Arabic Learning

VISA STATUS   : Visit Visa

POSITION APPLYING FOR: **COMPUTER OPERATOR / IT ASSISTANT**

CAREER OBJECTIVES;

A computer operator whose main expertise is in the operation of computer systems to ensure that these machines work efficiently and securely; has the ability to control a mainframe digital computer and set controls on the computers and peripheral devices required to run computer tasks; very used to performing and monitoring routine tasks including tape backup, software upgrades, virus checks, and basic maintenance or help programmers and systems analysts test and debug new programs.

TECHNICAL SKILLS;

- Proficiency with Microsoft Office
- Proficient with databases (online and offline)
- Attention to details
- Technological skills
- Troubleshooting skills
- Problem solving skills
- Speedy in typing skill
- Teamwork

EDUCATION;

Bachelors in Computer Science & Information Technology (BSCIT)

WORKING EXPERIENCE;

Designation   **:** Computer Operator

Organisation   **:** Transcultural Psychosocial Organisation (TPO) Uganda

Project   : USAID DREAMS/SOCY

Duration   : 2 years

Accomplishments;

- Provided first-hand support on all computer equipment and printers.
- Created back-up files of client database, customer relationship management logs and other company information.
- Followed the correct escalation process and procedures in adherence to the department and company policies

- Assisted in system operations by setting up, operating and maintaining computer peripherals.
- Operated and monitored systems performance via online terminals.
- Organized schedules in the daily operations of maintenance in computer systems.
- Assisted in the recovery activities during failures to restore normal operations.
- Created and updated processing data and submitted to the supervisor.

Designation : Data Entry Operator/IT Assistant
Organisation : The Aids Support Organisation (TASO) Uganda
Duration : 3 years
Accomplishment;

- Informed supervisor if any improvising is necessary to troubleshoot any problems with the computer systems.
- Reported all hardware and software problems to the operations supervisor in order to solve the issues at once.
- Maintained records and data indicating job procedures done to complete the tasks.
- Took appropriate follow-up actions on all pending staff/data entry clerk queries.
- Assisted in the recovery activities during failures to restore normal operations
- Responded to queries for information and access relevant files
- Performed light maintenance on equipment and systems in order to prevent problems or errors
- Maintained operations by monitoring error messages and making adjustments.
- Recorded information such as computer operating time, problems that occurred, and actions taken.
- Provided training to junior, contractual, part-time and internship employees regarding data entry, organisation systems and processes

HOBIES: Watching Football, watching Motor Rally

REFEREES: MR.Chris Mungoma **Email:**mungomachris@tasouganda.org

Curriculum vitae Authentication

I FRANCO LUKWAGO hereby declare that the information above is true and correct to the best of my knowledge and believe and wish to be contacted for any further clarification where necessary.

Signature:

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KAMPALA **UNIVERSITY**

This is to certify that

Lukwago Franco

Having satisfied the requirements
prescribed by the senate for the award of the
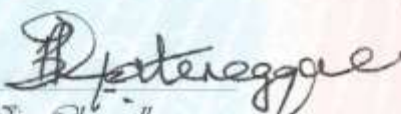Degree of Bachelor of
Computer Science and Information Technology

Second (Class) **Lower (Division)**

was admitted to the degree at a congregation
held at Kampala University on
March 24, 2016

Not Valid Without Seal

Serial No: 8791

_____
Vice Chancellor

_____
Academic Registrar

Kampala University

P. O. Box 25454, Kampala Uganda. **Tel**: +256-31-2111294.
Web:www.ku.ac.ug   **Email**:ar@ku.ac.ug

Academic Transcript
Under Graduates

NAME: LUKWAGO Franco   **NATIONALITY: Ugandan**   **GENDER: M**   **BIRTH DATE: 21 OCT., 1989**

REGNO: 12AU/KU/BCSIT/075/U   Entry Type: A. Level Certificate   **YEAR OF ENTRY: 2012**

First Year   Academic Year: 2012-2013   Semester One

Code	Course Name	CU		Grade
BCIT1101	Basic Computer Literacy	4		C
BCIT1102	Discrete Mathematics	4		A
BCIT1103	Electronic Commerce	4		B-
BCIT1104	Management Information System	4		B+
BCIT1105	Information Technology Policy and Ethics	4		C
UCCU1102	Introduction to Kiswahili	2		C

GPA   3.50   CGPA   3.50

First Year   Academic Year: 2012-2013   Semester Two

Code	Course Name	CU		Grade
BCIT1201	Computational Mathematics	4		C+
BCIT1202	Programming Methodology	4		C
BCIT1203	Operating System Design and Implementation	4		C
BCIT1204	Computer Organization and Architecture	4		B
BCIT1205	Computer Networking and Data Communication	4		C
BCIT1206	Installing and Configuration of Windows 2003/Server	4		B-
CENT1201	Entrepreneurial Development Skills	4		C-
CMAC1205	Communication Skills	4		B+

GPA   3.06   CGPA   3.24

Second Year   Academic Year: 2013-2014   Semester One

Code	Course Name	CU		Grade
BCIT2101	System Analysis and Design	4		B
BCIT2102	Visual Programming Language	4		C+
BCIT2103	Information System Security	4		B
BCIT2104	Database Technologies	4		C
BCIT2105	Computer Repair and Maintenance	4		C
UCCU2101	Research Methods	4		C

GPA   3.08   CGPA   3.19

Second Year   Academic Year: 2013-2014   Semester Two

Code	Course Name	CU		Grade
BCIT2201	Software Engineering	4		C+
BCIT2202	Java Programming	4		C+
BCIT2203	Linux Operating System	4		C
BCIT2204	Design and Analysis of Algorithms	4		C-
BCIT2205	Web Programming	4		B-
BCIT2206	Database Programming	4		C+
UCCU2202	Industrial Training	5		B-

GPA   2.95   CGPA   3.13

Third Year   Academic Year: 2014-2015   Semester One

Code	Course Name	CU		Grade
BCIT3101	Data Structure in C++	4		C
BCIT3102	Distributed Systems and Client/Server Computing	4		B
BCIT3103	Multimedia Technologies and Application Design	4		B+
BCIT3104	Datware Housing and Data Mining	4		B
BCIT3105	IT Project Planning & Management	4		B
BCIT3107	Enterprise wide Computing	4		B-

GPA   3.75   CGPA   3.24

Third Year   Academic Year: 2014-2015   Semester Two

Code	Course Name	CU		Grade
BCIT3201	Compiler Construction & Design	4		B
BCIT3202	Corporate Network Management	4		C+
BCIT3203	Artificial Intelligence & Expert Systems	4		C+
BCIT3204	Securing Operating System & Web Interfaces	4		B
BCIT3205	Mobile Computing & Information Super High Highway	4		C-
BCIT3207	Projects/Dissertation	4		C-
BCIT3209	Data Communication & Emerging Technologies	4		C-

GPA   2.86   CGPA   3.17

Minimum Graduation Load(CUs): 158

Total Credit Units: 159

Class of Award: SECOND CLASS (LOWER DIVISION)
Award: BACHELOR OF COMPUTER SCIENCE & INFORMATION TECHNOLOGY

Completion Date: JULY 2015   **Graduation Date: 24TH MAR 2016**

Program Name: BACHELOR OF COMPUTER SCIENCE & INFORMATION TECHNOLOGY

ACADEMIC REGISTRAR
08/04/2016

VICE CHANCELLOR

For Key to Grades and Remarks See Reverse

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