

# PREETHI SUYAMBU

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## WORK EXPERIENCE

## EDUCATIONAL BACKGROUND

## SKILLS

- strong understanding of internal processes
- comprehensive problem-solving techniques
- internet research and customer need assessment.
- smart-working and result driven
- good understanding the chat support
- adaptable to any kind of environment
- strongly believes in working in team
- customer support expertise within a client driven work environment.
- microsoft office 365 suite (word
- powerpoint)
- excel
- sincere
- good communicator.
- computer proficient.
- logical answering
- analytical thinking
- professional and friendly.
- customer focused empathy.
- adaptability and ability to work under pressure.
- eager to learn new things
- tools and usage of such tools in managing daily tasks
- manages multiple tasks or cases simultaneously without supervision.
- quick learner
- able to work on own initiative.

## PERSONAL BACKGROUND

- **Birthday:** - 1985-11-13