

JOHN MICHAEL “NICOLE” MENDOZA VILLENA

Sheikh Humaid Bin Rashid Al Nuaimi St., Ajman, UAE, 18888

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WORK EXPERIENCE

- **CID Agent/Telephone Operator, Ramada by Wyndham Beach Hotel Ajman, Ajman, United Arab Emirates**(Oct 2017 to Dec 2020)
- **Restaurant Hostess/ Order Taker/Cashier, Ramada Hotel & Suites by Wyndham Ajman, Ajman, United Arab Emirates**(Oct 2012 to Sep 2017)
- **Restaurant Hostess/Waitress, Asian Palace Star Group of Finest Restaurants, , United Arab Emirates**(May 2010 to Apr 2011)
- **Customer Service Representative, TELETECH, Sta. Rosa, Laguna, , Philippines**(Nov 2009 to Jan 2010)
- **Conversion Agent (Call Center Agent), Scope Works Asia , , Philippines**(Jan 2009 to Nov 2009)
- **Customer Service Representative , Advanced Contact Solutions, Inc., Cabuyao, Laguna, Philippines**(Jul 2008 to Dec 2008)
- **Front Office Agent, Verde Island Resort (4*Resort Hotel) , , Philippines**(Mar 2007 to Mar 2008)

EDUCATIONAL BACKGROUND

- **De La Salle Lipa, Lipa City, B.S. Hotel & Restaurant Management, 2004,**

SKILLS

- **micros**
- **proficient with different hospitality pms like opera**

PERSONAL BACKGROUND

° **Birthday:** - 1986-08-28