



MOHAMED MEDHAT AMIN

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Mobile Number : 0557895722

Nationality: Egyptian

Visa Status: Employment

MILITARY STATUES : COMPLETED

MARITAL STATUS : SINGLE

PERSONAL PROFILE

Customer - focused individual who is acknowledged for talents in inspiring coworkers to excel and adapt to the demands of a challenging workload Excellent communication and organizational skills along with strong worth ethics aimed at projecting a positive company image. Expert in delivering consistent customer service to ensure client satisfaction and service improvement .

Key skills

- Driver license UAE
- Excellent oral and written English communication skills
- Excellent interpersonal skills
- Excellent customer service skills
- Excellent Microsoft/Open Office skills
- Basic accounting
- Numerical skills
- Excellent Communication skills
- Ability to work under pressure
- Able to maintain customer confidentiality
- Can work under pressure and in a fast-paced environment
- To respond in a controlled and pleasant tone even during difficult situations.
- Ready to work in 7 days a week & multiple shift & rotations

EDUCATION

Bachelor's Degree in faculty of Commerce
department account

CAIRO UNIVERSITY

LANGUAGES

Arabic : Native

English : Fluent

PROFESSIONAL EXPERIENCES

Sales Man CARREFOUR AL NAEEM CITY CENTER Ras al khaim
Majid Al Futtaim Group

March 2021- PRESENT UAE

- Receiving clients and directing them within the exhibition sections
- Providing accurate information about the offered products, such as prices, product features, and after-sales services
- Managing and assisting customer's needs
- Responding to customers within the framework of the services and products displayed in the exhibition
- Make comparisons between prices and features that distinguish products from each other, in order

to encourage customers to buy

- Assisting customers in overcoming the problems they face and providing
- sufficient answers to all their inquiries Receive, cancel and retrieve customer

HELIUM (own business Clothes shop in Egypt)

2018-2020

Cairo EGYPT

- Buy and sell items
- Meeting customer very well
- Dealing with customer as a friendly
- Managing with family own business
- Managing day to day operation of my business and promote online also.
- Handling selection and purchased items.

SALES ASSOCIATE in Tommy hilfiger

2016- FEB 2018

Dubai

- Customer service & supporting the floor area keep company image stander as well
- Lead the team in the store to achieve daily targets
- Resolve customers complains
- Learn details about our product and service offerings
- Address any questions or issues customers may have
- Offer solutions based on client needs and capabilities

Sales Man at Vodafone

JAN 2015- JAN 2016

CAIRO EGYPT

- Receiving customer very well
- Providing accurate information about the products
- Responding customer needs
- Services and arranging display products
- Assisting customer's to exhibits product

Sales Representative Almarai company for food products JAN 2014- JAN 2015 CAIRO EGYPT

- Prospect and qualify new sales leads
- Schedule meetings and presentations with prospects
- Create, plan, and deliever presentations on company products
- Develop strong, ongoing relationships with prospects and customers
- Communicate customer and prospect product pain points to appropriate departments

It's great honour to work with you, I will do all I can to bring your trust