ARCHU TICKOO

Mobile No: 971552690087

E-Mail: **maxarchu@gmail.com**

Objective

To enhance the features and functionality of databases utilizing my 12 year of experience as a database developer so that retrieving, updating, and maintaining databases for clients will be easy.

Personal Data

Date of Birth	:	4th Nov.1987
Place of Birth	:	Kashmir, J&K India.
Nationality	:	Indian
Marital Status	:	Married, Female
Language Proficiency	:	English, Hindi & Kashmiri

Professional Profile

- Total **12 years of IT experience** in developing & supporting applications in client server environments and also have good knowledge in application **design and development** using Oracle development tools (PL/SQL)

- Worked with Now Health International Insurance in Dubai, Joined in March **2016** till **December 2022.**

- **Oracle Techno-Functional Consultant with a vast knowledge of Business Intelligence tools (OWB and Power BI) and Oracle Database (Oracle PL/SQL)**.

- Around **3 years of experience in ETL development Power BI and OWB.**

- Experience on **Agile methodology in the Insurance domain which includes TDD (Test Driven Development) as well as BDD (Behavior Driven Development).**

- Worked with **Mastek India Ltd,** in Mumbai, joined in October **2012** till **July 2015.**

- Earlier worked with **Capgemini India Pvt Ltd,** Mumbai,**September 2010** to **September 2012.**

- Extensive hands on experience in Oracle PL/SQL, troubleshooting and Application Support.

Skill Set

1. **Languages**   **:**   SQL, PL/SQL, UNIX, Python.
2. **Database**   **:**   Oracle 9i, 10g, 11g.
3. **Tools**   **:**   TOAD for Oracle, SQL Plus, OWB 11g Design Centre Tool,

     Oracle SQL developer, Reports Builder 10g, Forms Builder, Power BI

4. **Operating System :**   Windows XP, Linux

5. **Environment**   : AWS Cloud

6. **Technology**   : VPC,EC2,Auto Scaling, ELB, SNS, Security RDS, S3,RouteS3 ELB, CloudWatch,Cloud Trail,IAM etc

Academic Profile

1. **Bachelor Of Engineering** - **Computer Science** from Shivaji University, Kolhapur, 2005-2009

2. **H.S.C** from Jammu Kashmir Board, 2005.

3. **S.S.C** from Jammu Kashmir Board, 2003.

Project Details

1. **Project Name** : NowHealth International System Support

Company   : Now health International

Duration   : March 2016 Till December 2022

Client Name   : Internal Users

Team Size   : Total Strength 4

Key Responsibilities:

- Part of the System Support Team and developing functionality related to insurance. Also preparing Process Specification documents

- Part of the Production Support team and handling all production issues and change requests.

- Participate in Customer review meetings and provide solutions to the team for new functionalities.

- Also worked on Cloud Project which was developed in AWS environment cloud.

- Created data visualization reports by using Power BI Tool for internal users of the organization.

- Attended requirement gathering meetings for data visualization reports.

2.   **Project Name** : AssureStart (Insurance Company United States)

Company   : Mastek

Duration   : March 2013 Till July 2015

Client Name : B.I.D(Business Insurance Direct , AssureStart U.S)

Team Size   : Total Strength 50

B.I.D (AssureStart) is a part of P&C (Properties and Casualties Insurance in the United States). B.I.D is based on MajescoMastek Insurance product named STG Policy Administration System and STG billing. The application mainly focuses on all lines of business (mainly Commercial Lines).

Key Responsibilities:

- Part of the core development team and developing functionality related to policy issuance and endorsement.
- Worked on Project estimations and client meetings.
- Also preparing Process Specification documents
- Also part of the Production Support team and handling all production issues and change requests.
- Participate in Customer review meetings and provide solutions to the team for new functionalities.

3.   **Project Name :** Maybank Malaysia

Company   : Mastek

Duration   : October 2012 To March 2013

Client Name : Maybank Malaysia

Team Size   : Total Strength 50

Mayban Individual Life Insurance is based on Mastek Insurance product named Elixir. These applications support a wide variety of Maybank Insurance business areas such as New Business, Point of sales, Channel Management, Finance, Claims, Policy Servicing, Products and Underwriting. The product distributed by Maybank includes Individual Life insurance schemes customized exclusively for Malaysians.

Key Responsibilities:

- Solving database production issues.

- Working on new change requests

- Generating reports on JBEAM.

- Participate in Customer review meetings and provide solutions to the team for new functionalities and change requests.

4. **Project Name :** KISS (Kunde Information Salgs- og Sagsstyrings system i.e. Customer Information, Sales and Case Handling System)

Company : Capgemini

Duration : September 2010 To September 2012

Client Name : Yousee Denmark

Team Size : Total Strength 60

KISS is customer information, sales and case handling system. The main goal of the KISS system: Sales management system to organize customers i.e. to create contracts with customers.

Project Engagements:

- **AMS Integration:** AMS is a third party address management system (Database), which is now being integrated with existing systems.

- **FDB (Fordeler Databasen):**FDB is a client's database storing the programs and packages, which is now merged with existingSystem (developed in Oracle forms) as a data migration activity.

- **Primavera (an oracle product) Integration:**Primavera P6 Enterprise Project Portfolio Management is an integrated project portfolio management (PPM) solution comprising role-specific functionality to satisfy each team member's needs, responsibilities, and skills.

- **Solution Guide:** Graphical representation of client's overall business . This application is developed by multiple vendors of Client.

Key Responsibilities:

- Hands-on experience on Data Migration, and Database cloning from production to development environment.
- Solving Database Issues raised in Quality Centre.
- Demonstrated ability to handle Oracle Pl/Sql activities independently.
- Willingness to participate in a highly productive, team-oriented environment
- Creation and management of clones of Live database for testing purposes.
- Database report generations
- User's profile and user privileges as Security of Database.
- Participate in Customer review meetings.
- Worked on ETL mappings for data warehousing implementations.

Achievements

1.   Recognized by NowHeath International for Go-Live Project which was handled by me.

2.   **Project Star Award** in Capgemini 2010.

3.   **Certificate of Appreciation** for Go-Live in Mastek 2013.

4.   **Certificate of Appreciation** for Production Support in Mastek 2014.

Professional Certifications and Training

1.   Agile L1 certified.

2.   Oracle PL/SQL Developer **Oracle 10G Certified** (OCA).

3.   Completed OWB Oracle Warehouse Builder Training from Oracle.

4.   Training on Oracle 10G from SQL Star.

5.   Training on **AWS solution Architect and AWS Cloud Practioner.**

6.   Training on soft skills and leadership qualities.

7.   Training on Quality Assurance and configuration Management.

Declaration

I hereby declare that the above-mentioned information is correct to the best of my knowledge.

Place: Abu Dhabi   Archu Tickoo

Date: