** Shahin Ramji Yadav**

**Mobile:0544144959**

**Email id**: **[shahin22march@gmail.com](mailto:shahin22march@gmail.com)**

Address: 6th floor malabar building near damas

Hamdan Street homecentre.

##### Career Objective:-

To consistently achieve and exceed the goals quantified by the organization and myself. Add immediate value to the organization.

**Preferred Area of Employment:-**

Store manager and supervising

**Name of the Institute:-**

Atharava College of Hotel Management & Catering Technology.

##### Academic Qualifications:-

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| * Third Year Bachelor of Science (Catering & Hotel Administration) from Mumbai University.   With Second Class | 2009-10 |
| * Second Year Bachelor of Science (Catering & Hotel Administration) from Mumbai University.   With Second Class | 2008-09 |
| * First Year Bachelor of Science (Catering & Hotel Administration) from Mumbai University.   With Second Class | 2007-08 |
| * HSC- (U.PBoard)   With first Class | 2006-07 |
| * SSC (U.PBoard)   With Second Class | 2004-05 |

**Industrial Exposure:-**

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| **Trained at –** RENAISSANCE (MAY 2008 –OCT 2008).  **Duration** – 6 months   * Front office * Housekeeping * F & B Service * Food Production |

**Work Experience:**-

* **HOTEL SEA PRINCESS** as a Business center associate and Operator (June 2010-Nov 2010).
* **HOTEL** **IMPERIAL PALACE** as a Butlers/Room service order taker (Dec 2010 – March 2012).
* **SEVEN HILL HOSPITAL** as a Cashier/Order taker in Food Court (May 2012 – Dec 2012).
* **CAFÉ COFFEE DAY as a café manager (june 2013- june 2015)**
* **INTERNATIONAL AIRPORT working for lite bite travel food as Senior team member (October 2016- April 2017).**
* **THEOBROMA as a captain (May 2017 - 2019)**
* **MASSIVE RESTAURANTS (FARZI CAFE) as a team member (2019-2020)**
* **NIRVANA TRAVELS AND TOURISM LLC (SHEIKH ZAYAD FESTIVAL) as a cashier (Nov - till date).**

**Current Job Profile:-**

* Handling calls and taking their orders with using hotel phases.
* Greeting and use the guest's name when possible.
* Listening the quarries and taking the action about it.
* Communicating with guest and fellow team members.
* Guide the guest through the menu and offering "up selling"
* Deliver orders to kitchens, and pick up and serve food when it is ready.
* Oversee proper trolley/tray setup.
* Communication with RS server.
* Follow up phone call with guest prior to delivery.
* Coordination of tray pick up and amenity delivery.
* Knowing about the (IDS) system and Microsoft office.
* Handling cash.
* Work done from staff.
* Handling guest and quarries.
* Duty roaster and PNL.
* Taking inventory .

**Achievements:-**

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| * Functioned as a Member of Kitchen Department for the ‘Graveyard’ Theme Lunch in 2007. |
| * Functioned as a Member of Bakery Department for the “Zodiac” Theme Dinner” in 2010. |
| * Functioned as a Member of Kitchen Department for the “Rythme” |

**Personal Details:-**

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| * **Father’s name :** Ramji Yadav * **Birth Date & Place :** 22 march 1990, (U.P.) * **Marital Status :** Single * **Nationality :** Indian * **Height & Weight :** 4Feet 11inch & 70kg * **Language Proficiency :** English, Hindi & Marathi. * **Hobbies :** Drawing, Listening Music. |

**Passport detail:-**

**Passport number :** N7416666

**Expiry date :** 28/1/2026

**Date: - Shahin Ramji Yadav**