

MERCIBELLE HEMADY

Dubai

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WORK EXPERIENCE

- **Supervisor Customer Affairs, Emirates Airlines • Dubai, Dubai, United Arab Emirates**(Feb 2015 to Aug 2020)
- **Secretary / Sr. Customer Affairs Assistant, Emirates Airlines • Dubai, Dubai, United Arab Emirates**(Aug 2000 to Feb 2015)
- **Guest Relations Coordinator, Al Maha Desert Resort • Dubai, Dubai, United Arab Emirates**(Jan 1999 to Jul 2000)
- **Customer Service Agent, Dnata Emirates Group, Dubai, United Arab Emirates**(Apr 1992 to Nov 1998)

EDUCATIONAL BACKGROUND

- **Lyceum of the Philippines • Manila, Philippines, Manila, Bachelor of Science , 1988, Foreign Service**

SKILLS

- **hardworking**
- **problem solving**
- **team player**

PERSONAL BACKGROUND

- **Birthday: - 1976-01-31**