

## **CURRICULUM VITAE**



**DEVSHING GAMIT**

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### **CAREER OBJECTIVES:**

To obtain a challenging position in a dynamic organization that will enable me to use my creativity, technical skills, and experience to contribute to the organization's success and growth.

### **Summary:**

Highly skilled of experience in the IT industry. Proficient in managing-systems and operations, including property management systems, revenue management systems, guest management systems, and security systems. Accomplished in providing technical support to staff and guests, and managing a team of IT professionals to ensure seamless hospitality operations. Knowledge of excellent leadership, communication, and problem-solving skills.

### **Professional Experience:**

- **Currently working in Best Western plus hotel Kuwait as a Cluster IT System Administrator from 1<sup>st</sup> Feb 2024 to till.**
  - Supervising daily operations of network and server infrastructure.
  - Installed, configured, and troubleshooted hardware and software systems, including MS Server 2008R2/2012R2/2016/2019, Veeam data backup, and Office 365.
  - Administering data and network security for departments including system firewalls, antivirus, group policy and email security.
  - Maintain inventory of all IT-related assets, including hardware and software licenses
  - Ensure to prepare and implement Preventive Maintenance Schedules for IT hardware and software
  - Ensure to stay updated on IT security and technology trends in the hospitality industry
  - Coordinating with experts and remote employees, vendors and contractors.
  - Managing IT budgets, forecast, handling cash flow and enforcing cost-effectiveness.
  - Assessing and purchasing new and replacement hardware.
  - Evaluating risk, developing network recovery and backup processes.
- **Prima System and security Company Kuwait as IT System Administrator from 3rd July 2022 to 31<sup>st</sup> Jan 2024.**
  - Manage day to day operation and administration, security, installation, configuration, and troubleshooting of Network, hardware and software.

- Maintain the IT infrastructure desktops, networks, servers, security systems, CCTV and monitoring the email, official website.
- Support the interfaces between different systems, such as Opera PMS, OXI, Avaya PBX, and Veeam server.
- Regularly update progress reports on operational projects and enhancements.
- Keep track of technology capital deployment in comparison to the established budget.
- Maintain and update documentation of all hardware, systems and software licensing ➤ **Delite Engineering Data Center Kuwait working as IT Support Specialties form 2021 to 30<sup>th</sup> Jun 2022.**
- Managed and maintained the company's IT infrastructure, including servers, network devices, firewalls, and backups, ensuring optimal performance and security.
- Installed, configured, and troubleshooted hardware and software systems, including MS Server 2012/2016/2019, VMware vSphere, and Odoo ERP, Office 365.
- Managed Active Directory, DNS, and DHCP services, creating users and groups, and setting up Group Policy Objects (GPOs) to enforce security and company policies.
- Configured and managed network devices, including Cisco routers and switches, ensuring network uptime and resolving technical issues.
- Created and maintained the company's disaster recovery plan, including backups, data replication, and restoration procedures.
- Monitored and analyzed system logs, identifying and resolving issues proactively to ensure system uptime and performance.

➤ **Millennium Hotel and Convention Center Kuwait working as Training in IT department from 2019 to 2021.**

- Provided technical support to staff and guests, including helpdesk support, troubleshooting hardware and software issues, and system administration.
- Maintained network infrastructure LAN/WAN and security systems for the property.
- Conducted regular system backups, system upgrades, and system testing.
- Managed IT assets and software licenses.
- Conducted IT training for staff and new hires.
- Assisted in developing IT policies and procedures.

➤ **EDUCATION QUALIFICATIONS:**

EXAMINATION	BOARD\UNIVERSITY	YEAR OF PASSING	PERCENTAGE
BCA (IT)	BAOUUNIVERSITY	2016	65.64%
H.S.C	GHSEB	2013	45%
D.H.M	Dr. Reddy foundation	2012	Pass
S.S.C	GSEB	2011	55%

➤ **Cisco Certification skill:**

## **Successfully Achieved CISCO Networking Academy Certificate of Courses Completion**

- Network support and security, • Network configuration and troubleshooting,

- Network Defense, • Cybersecurity,
- Data Science, • JavaScript,
- Computer hardware technician, • Python essential1&2,
- Endpoint security, • English for IT B2, Cyber Threat
- Ethical Hacker, Management and SQL.
- Operating System,

### ➤ **Computer Courses skill**

- C and Python Programming course three month from Unix Computer Daman.
- Proficient in Adobe Creative Suite including Photoshop, Illustrator, and InDesign
- MS office, Microsoft Excel, Word, Power Point.
- HTML, CSS, JavaScript, and WordPress Linux, Cisco technologies IDS operate, Opera.
- Computer of concept course three-month form unique data base from vyara Surat.
- Tally ERP9 Tannuj technology computer course from Ahmedabad.

### ➤ **Hobbies:** ➤ **Personal Information:**

- Travelling • Marital status: Single.
- Reading • Nationality: Indian
- Playing Cricket and listening music. • Religion: Roman catholic
- Language proficiency: English, Arabic, Hindi & Gujarati

### ➤ **Passport details:** ➤ **Civil ID Details:**

- Passport No: R8403529 • Visa Type: 18 transferable
- Date of Issue: 22-2-2018 • Issue : 17/05/23
- Date of Expiry: 21-2-2028 • Expiry : 16/05/24

### **Declaration:**

I hereby declare that the above information is true and correct, to the best of my

knowledge

**Gamit Devshing.**