

**Ramshila kabeer**

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## CAREER OBJECTIVE

Seeking employment with a company where I can use my talents and skills to grow the company.

## SKILLS

**Customer service management**

**Tele sales**

**Expert in Ms office**

**Communication**

**Critical problem solving reservations**

## EXPERIENCE

Apr-2018 - Jan-2022	<b>Volkswagen</b>
Customer Relation Executive	Requirements to facilitate quality service. Resolved various issues and discrepancies for customers. Maintained energy and enthusiasm in fast-paced environment. Meeting accessories target and supporting front office operations, back-office works
Aug-2016 - Jan-2018	<b>Nissan</b>
Customer Relation Executive	Customer and using active listening and effective interpersonal personal skills. Meeting monthly targets in telesales and value added services, extended warranty and do follow up calls in PSF
Mar-2014 - Jan-2016	<b>Maruti</b>
Sales executive	Meeting monthly targets in Vehicle Sales. Sales and Promotion of Value Added Services to Customers . Supporting in front office operations

## EDUCATION

Degree/Course	Percentage/CGPA	Year of Passing
<b>B.com</b>	75 %	2010
Chapter college , Kerala university		
<b>Plustwo</b>	85 %	2007
Higher secondary , Higher secondary		
<b>10th</b>	80 %	2005
High school , High school		

## ACHIEVEMENTS

**Won Best Performer  
awards for Meeting  
Monthly Sales Targets.**

## STRENGTHS

Good communication and analytical skill. Highly committed and involved in any assignment that I take up.

Has motivation to take independent responsibility as well has ability to contribute and be productive team member.

## HOBBIES

Singing,cooking,music

## PERSONAL DETAILS

Address	Burdubai, Dubai
Passport detail	V4452365 Visit Visa -Valid till 2nd May 2022
Date of Birth	27/6/1989
Gender	Female
Nationality	Indian
Marital Status	Married
Languages Known	English,Malayalam,Tamil

## DECLARATION

I hereby declare that all the details furnished here are true to the best of my knowledge and belief.

Ramshila kabeer