

### SANTHOSH KUMAR N

#### 5X CERTIFIED SALESFORCE DEVELOPER WORKING AT DANIBE PROPERTIES

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Gender: Male | Date of Birth: 26/12/1995 | Nationality: Indian

### CAREER SNAPSHOT

- Highly motivated and energetic 5x certified Salesforce professional with 6 years of experience specializing in Salesforce Development, Software Development Life Cycle, Designing Salesforce Customization, Applications Development, etc.
- Knowledge on real-estate process
- Proficient in designing and developing Triggers, Aura component, LWC, Flows, custom objects, custom fields, page layouts, workflow, approval processes, validation rules, custom tabs, reports, dashboards, and email generation based on application needs.
- Hands on experience with integrating salesforce data with external systems by writing salesforce Rest Web Services for inbound.
- Adept at Implementing Batch Apex and Schedule apex interfaces, as well as good knowledge of tools Like Agie, ADO, VScode, PowerBi.
- Excellence in performing data migration from sandbox to production by using changeset and Copado tools, as well as developing various Custom Objects, Tabs, Components, and Controllers.
- UpToDate I have been part of 5 major development projects which includes salescloud projects, field service lightning project and data migration projects.
- Outstanding knowledge of Salesforce's standard capabilities and the ability to successfully expand on such capabilities using custom code (Apex, Visualforce pages, Lightning components), and third-party integration.

# CAREER TRAJECTORY March 2024 -till date

## Salesforce Developer

## Danube Properties, Dubai

- Gained knowledge on complete end to end real-Estate process, right from the project ideation till unit hand over and also post-handover transfers.
- Being part of core salesforce team in Danube, we have implemented salesforce system as
  per the business requirements, in addition to it we have integrated salesforce with,
  network International, world check, check easy, oracle, adobe acrobat, and Danube landing
  page to get lead details.
- Involved in getting business requirement from each department to implement complete end to end system.
- Involved in CRP's sections to validate new systems and allows end-users to have handson experience before implementing the new system.
- Involved in UAT for complete end to end testing of new system.
- Worked on oracle to salesforce field mapping for data migration from oracle.
- End to end implementation of salesforce with respective to real estate domain understanding team process.
- Implemented Broker portal for broker management, inventory visibility and commission process.

Sep 2021 - Feb 2024	Application Developer Senior Analyst - Salesforce Development				
	Accenture, India				
	<ul> <li>Performing directly with Business Points Of Contact (POCs) and individually functioning salesforce development, testing, implementation, and documentation related to the salesforce development.</li> </ul>				
	<ul> <li>Used SOQL &amp; SOSL for data manipulation needed for the application using database objects and different related objects.</li> </ul>				
	• Classes and used Http request methods to call external applications Rest API, Soap API web Services, Apex callouts And call in Services.				
	• Creating Salesforce customization and Development in Triggers, Apex, Lightning Component, Lightning web component and using Salesforce API.				
	<ul> <li>Worked on Conga tool document creation, contract management, and eSignature processes.</li> </ul>				
	<ul> <li>Accountable for developing Test Classes to increase the test coverage as a part of optimization to reduce future maintenance and using data loader for data migration, including preproduction Backup, postproduction Backup, update insert deletion of the data.</li> </ul>				
	<ul> <li>Worked on sales cloud, service cloud and field level service projects project.</li> <li>Converting workflow rules into Triggers and working on configurations relevant to Validation Rules, Process Builders, Flows, Sharing rules, Reports, and workflow rules.</li> </ul>				
Dec 2018 - Sep 2021	Senior Analyst - Salesforce Development				
	<ul> <li>Capgemini Technology Services, India</li> <li>In charge of implementing Triggers, Apex classes, Test classes, and modification of</li> </ul>				
	<ul> <li>Lightning Components based on the business requirements.</li> <li>Administered CRM Applications such as Data Exports &amp; Imports, Application Support, Security Administration, Maintenance, and User &amp; Security Management.</li> <li>Liable for working on data migration from sandbox to production by using changeset, Azure devops and Copado tools.</li> <li>Building Approval Process and email templates required for the business needs.</li> <li>Implemented dynamic pages in Salesforce to meet project requirements and engaged in all stages of the software development life cycle for this project, beginning from requirement analysis followed by build, unit testing, and deployment.</li> <li>Created several Custom Objects, Tabs, Components, and Controllers. Implemented application security using profiles, permission sets, OWD, Role Hierarchy, and sharing rules.</li> </ul>				
CERTIFICATIONS					
	SALESFORCE SALESFORCE SALESFORCE CERTIFIED CERTIFIED CERTIFIED CERTIFIED				
	Administrator Platform Developer I Platform App Builder Platform Developer II				
	CERTIFICATE OF COMPLETION  COPADO CERTIFIED FUNDAMENTALS)  CALECTORE				
	SCALED AGILE:  N Santhosh  SAFe for Teams Course (5.1)  CORAPTED MIRROR (SRIF) CORADO CERTIFIED FUNDAMENTALS)  SAFE for Teams Course (5.1)  CORAPTED MIRROR (SRIF) CORADO CERTIFIED FUNDAMENTALS)  For achieving Copando Salesterore Burdons certification.  Advanced  Administrator				
EDUCATION					
2018	Bachelor of Engineering in Electrical and Electronics Engineering from Visvesvaraya Technological University, India				
2015	Diploma in Electrical and Electronics Engineering from M.E.I Polytechnic, India				

TECHNICAL SKILLS				
	<ul> <li>Triggers</li> </ul>	• LWC		<ul> <li>Configuration</li> </ul>
	• Aura	<ul> <li>Visualforce</li> </ul>	Page	• JavaScript
	<ul> <li>Apex</li> </ul>	<ul> <li>REST API</li> </ul>		
	<ul> <li>SOQL and SOSL</li> </ul>	• Web Service	es	
CORE COMPETENCIES				
	<ul> <li>Project Management</li> <li>Customer Relationship M</li> <li>Data Management</li> <li>User &amp; Security Managen</li> <li>Salesforce Development</li> <li>Testing</li> <li>Documentation</li> </ul>	nent	oftware Development Life Cycle esigning Salesforce Customization pplications Development alesforce Admin alesforce Lightning ata Migration	