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Natinality : India

Date of Birth : 07 july 1996

Marital Status : Single

Gender : Male

Languages Known English, Hindi ,
Malayalam (mother tongue) , Tamil
(speak)

Desktop Administration (windows 7, 8&10/x 86 arch)

- Provide OS And End User Application Support.
- Build Desktop OS as required.
- Troubleshoot Desktop Hardware issues.
- Provide Application level support for VM desktops.
- Troubleshoot Printer and Client Network Issues

Current Status

- Visiting Visa

PassportNo&Expirydate

- T8655223 & 27/10/2029

THEJUS PREMAN MK

IT SUPPORT ENGINEER

OBJECTIVE

I, would like to express my interest in IT Administrator in your reputable organization. I have solid 1.5 years of experience in IT support & Networking. Enclosed is my resume that depicts my experience and credentials for your review.

EXPERIENCE

SYSTEM ADMINISTRATOR/ PERFECT IT SOLUTIONS

KERALA, INDIA,

JUNE 2018 - DECEMBER 2019

CUSTOMER RELATION EXECUTIVE @ VI MINI STORE

KERALA, INDIA,

OCTOBER 2020 - OCTOBER 2021

JOB RESPONSIBILITY:

- Monitoring and maintaining computer systems and networks.
- Troubleshooting system and network problems and diagnosing and solving hardware or software faults.
- Providing support, including procedural documentation and relevant reports.
- Setting up new user accounts and profiles and dealing with password issues.
- Installing, Configuring and Administrating Microsoft Windows 2008,2012/16 Servers.
- Installing, Configuring and Administrating Via Microsoft Active Directory Services.
- Hands on experience in troubleshooting of Backup & Restore Jobs.
- Configure and Maintain Additional Domain Controller, DHCP, and DNS Server.
- Maintaining Client Computers, Domain user accounts, local
- User Accounts, Logon procedures, setting up New Users,
- Deleting & Disabling User Accounts, User Profile and Logon Restriction.
- Implementing & Administrating Group Policy.

NETWORKING

- Good understanding of OSI Model, TCP/IP protocol suite.
- Configuration and Troubleshooting of Routers & Switches.
- Configuration and Troubleshooting of Routing Protocols like RIP
- Version2, EIGRP, and OSPF. IP addressing and subnetting, Routing concepts.
- Working knowledge of DHCP Server and DNS Server.
- Security administration port security on switch and IP security on Router via Access list
- Good Knowledge in IPv6 Addressing, Ipv6-IPv4

SKILLS

- **Server Applications: Active Directory,**
DNS, DHCP, Group Policy
- **Server Operating Systems:**
Windows
Server 2012, 2008, Linux
- **IP Phone (Cisco IP phone, PBX)**
- **CCTV :(Cable installation, CCTV cameras**
installation, DVR configuration, access and support)
- **Databases : MS SQL, MS Access**
- **Programming Languages: java, c, c++, C Sharp, Asp.net, Visual Basic, HTML**
- **Application Software: Diverse hands on knowledge of which some are listed below**
 - **Office Applications: MS Office**
 - **Graphic Application: Photoshop, illustrator ,3d**
 - **Web Design Application:**
Dreamweaver, word press
 - **Remote presentation & support:**
Team Viewer, WebEx

TECHNICAL TRAINING

- MCSE - Microsoft Certified Systems Engineer
- MCSA - Microsoft Certified Solutions Associate
- CCNA -Configuration of router, switch, VLAN, ACL, telnet, (routing and switching)

EDUCATION

- **Diploma in computer science (2014-2017).**
- HSE from Central Board of Secondary Education (2012-2014).
- S.S.L.C from Central Board of Secondary Education (2012).

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge and belief

THEJUS PREMAN MK