

OBJECTIVE

A Suitable position with an organization where I can utilize the best of my skills and abilities that fit to my education, skills and experience. A place where I am encouraged and permitted to be an active participant as well vital contribute on development of the company. and strategic directions

SKILLS

- Cash register transaction
- Customer Service Excellence
- POS Sytem
- Accountable
- Advanced using technology.
 Decision Making.
- Enthusiasm and friendliness.
- Communication skills.
- Critical thinking.
- Teamwork.

CONTACTS



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LANGUAGE

English Hindi



STRENGTH

- Good communication skills
- · Excellent attention to detail
- · Ability to work independently and work in a team
- Able to respond quickly in emergency situation

EDUCTION

BAGESHWARI ACAEMY COLLEGE (2016)

Bachelor Degree in Business and Marketing Division 2

COMPUTER SKILLS

- MS WORD
- **EXCEL**
- **OUT LOOK**
- POWER POINT

EXPEREINCE

Sales Assistant & Senior Cashier Al Madina Hyper Market 2019 - 2021

Duties and Responsibility

- Managing Cash, Debit, Exchanges with POS system.
- Processed products exchange and refunds.
- Resolved customers complaints and provide them good service.
- Respondsibile for a balanced cash drawer ata the opening and closing shift.
- Restocked, arranged and organised merchandise in front lane to drive product sales.
- Reviewed weekly sales circulars and monitored price change.
- Monitor process of financial reports.
- Gave a good service to customer.

Receptionist **Emirates Cattering Service** 2017 - 2019

Duties and Responsibility

- Serves visitors by greetings, welcoming and directing them appropriately
- Notifies company personnel of visitors approval.
- Maintenance security and telecommunications system.
- Managing incoming calls and customer service inquir
- Generate sales leads.
- Provide accurate, valid and complete information by using the right methods/tools.
- Handle customer complaints and appropriately and al teranative solutions with in the time limits.
- Follow communication procedures, guidelines and policies

PERSONAL DETAIL

Nationality Nepali Date of Birth : 19/12/1992 Gender Female : Marital Status Single Passport No : 08194273 Issue Date 08/12/2014 07/12/2024 Expire Dtae Visa Status **Employment Visa**

DECLARATION

I hereby certify that the above information are true and correct according to the best of my knowledge & My Experience.