

# NASIHA HASHIM

• Business Student •

## ABOUT ME

Resourceful and dedicated student with excellent analytical skills and a demonstrated commitment to providing great customer service. Strong organizational abilities with proven successes managing multiple academic projects and volunteering events. Well-rounded and professional team player dedicated to continuing academic pursuits at a collegiate level.

## EDUCATION

2019 - 2021 • The Westminster School, Dubai  
AS & A Levels

2018 - 2019 • Gems Westminster School, SHJ  
IGCSE

## EXPERIENCE

### 2021 Customer Experience Associate, Dubai Opera, Emaar

- Deliver world class customer service to all Dubai Opera stakeholders and proactively promote the full range of Dubai Opera experiences.
- Resolve customer complaints efficiently in a professional manner, escalating issues where necessary to the appropriate Supervisor or Manager.

### 2020 Entrepreneurship & Digital Marketing Intern, Mindler

- Exhibited excellent interpersonal communication skills.
- Hands-on approach to Digital and Social Media Marketing.

## CERTIFICATIONS

- Google Analytic for Beginners, Google Analytics
- The Fundamentals of Digital Marketing, Google Digital Garage
- Specialized Module on Cities and Climate Changes, United Nations Institute for Training and Research
- GoogleAds Search Certificatio, Google Skill Shop

## SKILLS

Leadership	<div></div>	Microsoft Office	<div></div>
Industry Knowledge	<div></div>	Negotiation	<div></div>
Customer Service	<div></div>	Communication	<div></div>