

MITHLESH KUMAR YADAV

Villa J3. Al Ghubaiba area .Sharjah

Sharjah. United Arab Emirates

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OBJECTIVE:

- To gain full time career with a customer oriented organization in which I can utilize my gained knowledge and skill to contribute in achieving organization goal and Objectives, also become a part of an company where in there is a great potential of growth and career advancement. Intend to build a career in customer service Oriented company.

SKILLS:

- Strong personal relationship with customers.
- Hard working and trustworthy.
- Creative, self-motivated and consistent.
- Enthusiastic, energetic and with zeal.

EDUCATIONAL SKILLS:

- 10+2 Pass

COMPUTER SKILLS:

- Microsoft word, excel, Power point etc.

BASIC AVIATION COURSES:

- Completed category 8 dangerous goods handling course.
- Basic aviation security course.
- ULD handling course.
- Supervisory skills in handling of manpower.
- Basic soft skills.

LANGUAGE:

- English, Hindi, Urdu, etc.

WORK EXPERIENCE:

- Worked in dnata Emirates Group from 25th July 2019 to Date 17th May 2020. Due to Covid-19 pandemic lost job.
- Worked as a storekeeper in DHL Courier Company in Bombay India.
- Dealing with inbound courier and outbound shipments and maintaining the log book From February 2016 to January 2017.
- Vocational training in hotel skylark Dhanbad, INDIA.

- Dealing with customer for hotel booking, servicing the customer and making the bill from 1 st April 2017 to 30 May 2017.
- Waiter job in hotel Siddhartha international .Gaya. India.
- Overall training in food and beverage department and served the customer in same Hotel from 1st May 2018 to till date.

DUTIES:

- Meet and greet the customer. Listening to the customer carefully and serve the Customer requirements.

PERSONAL INFORMATION:

- Nationality: Indian.
- Date of birth : 07 July 2000.
- Place of birth: Hazaribagh.Jharkhand.
- Marital status: Single.
- Visa status: On company visa but can be cancel immediately.

DRIVING LICENSE DETAIL:

- License No: 3907755.
- Date of Issue: 28/02/2019.
- Date of Expiry: 28/02/2021.
- Vehicle Type: Light Motor Vehicle.