



ADENIYI GRACE YEMISI



CONTACT

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OBJECTIVE

Personable waitress with more than 4 years of restaurant experience providing table service at busy dining establishments in the Anchorage business district. Achieved a 99.5% guest satisfaction score or above in each of the past 24 months. Seeking to leverage excellent order recall, friendly service, and the ability to handle multiple tables and groups to become the new waitress at Fabricio's Fine Foods.



EXPERIENCE

Mohak Cafe, Oman Muscat

December 2019 - June 2021

Waitress

- Take orders from and serve food and beverages to patrons.
- Perform consistent check-ins with patrons to ensure satisfaction and address complaints swiftly.
- Answer questions about the menu and make recommendations when appropriate or requested.
- Prepare appetizers, salads, and cold dishes.
- Assist a team of hosts and hostesses by greeting, seating, and thanking customers.
- Communicate with [kitchen staff](#) directly and via computers.



SKILLS

-Strong customer service skills, including assessing customer needs, adhering to quality standards, evaluating customer satisfaction, and making the proper adjustments or corrections. -Excellent active listening skills and ability to give my complete attention to patrons during busy times. - Demonstrated service orientation; always looking for opportunities to serve patrons and assist other employees. - Effective at multiple point of sale software systems. -Patient and compassionate when serving patrons, making them feel at home at the establishment in which they are eating.



LANGUAGE

English language Arabic
language



PERSONAL DETAILS

Date of Birth : 30/11/1995

Marital Status : Single

Nationality : Nigeria

● **Mr Bigg's Restaurant, lagos Nigeria**

2018 - 2019

Server Assistant

- • Cleaned tables, removed dirty dishes, and replaced table linens.
- • Replenished clean linens, glassware, silverware, and dishes.
- • Supplied service staff with food.
- • Served patrons with water, coffee, and condiments.
- • Cleaned and polished furniture, shelves, walls, and equipment.
- • Stocked refrigerators with bottled beer and wines.



EDUCATION

● **Federal Polytechnic Ado Ekiti**

2017 to 2019

Business Administration & management

● **Galaxy Computer institution, Lagos Nigeria**

● Basic Computer Knowledge / Internet browser & ms office