

SANURA PERERA

AML KYC ANALYST /
COMPLIANCE OFFICER /
TRANSACTION
MONITORING OFFICER

PROFILE

I am an energetic individual with overall 8 years of work experience locally and internationally in the fields of Banking, Financial Institutes and Aviation

My experience working in UAE more than 5 years. I am diversified in various markets and domains of work.

My goal is to work as part of a team of problem solvers with extensive consulting and industry experience to develop my career while benefiting the company and its customers.

CAREER SUMMERY

- CIB KYC and Onboarding Analyst at First Abu Dhabi Bank Nov 2020 to May 2021
- Customer Due Diligence and KYC Analyst at Emirates NBD Bank.2019 to 2020
- AML KYC Analyst (FCC) at UAE Exchange LLC, UAE from June 2018 to Nov 2019.
- Junior Associate at UAE Exchange May 2018 to June 2018.
- Customer Service Executive & Group Leader at Dubai International Airports, UAE from Mar 2015 to May 2018.
- Transaction Monitoring Associate Financial Crime Compliance Executive at HSBC – Sri Lanka from Jan 2013 to Nov 2014.
- Team Leader Forex Trading at IFOREX– Sri Lanka from Sep 2011 to Aug 2012.
- Enterprise Contact Centre Executive at Dialog Telecom—Sri Lanka from April 2009 to May 2011.

EXPERIENCE

FIRST ABU DHABI BANK 08/11/2020 – 06/05/2021

CIB KYC & ONBOARDING

- Conduct end to end KYC Customer Due Diligence (CDD). trigger events or periodic reviews. Which focused
- on mainly Corporate and individual clients.
- Verify account opening forms have been completed adequately and have been verified
- Conduct Name screening, due diligence, and Adverse Media matches.
- Confirming KYC data requirements
- Collecting relevant KYC information
- Undertaking research via internal and external sources
- Review AML and Sanctions Questionnaires, if applicable.
- Review the appropriateness and completion of the Customer Risk Assessment.
- Conduct Customer Due Diligence and KYC performed on third party
- service providers for CIB client coverage and FI segment customers
- Performing internal account/customer investigations to identify potentially suspicious activity and /or AML violations.

CONTACT AND OTHER DETAILS

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Contact Number:

00971545763319

Address:

Al Farah Plaza Al Nahda 2, Dubai

Nationality:

Sri Lankan

Marital Status:

Married

SYSTEMS USED

- HUB
- Share Point
- Accuity
- Norkom
- Fenergo
- DMS
- T24
- CRAM
- Banker's Almanac
- Share Folder
- Google Advance Search
- Teams
- Zoom
- Outlook
- MS Professional Package
- Wolfsburg
- World Check
- Lloyds Shipment Tracker
- Amigo & etc.

EMIRATES NBD BANK

13/11/2019 - 04/06/2020

CONSULTANT CUSTOMER DUE DILIGENCE • KYC ANALYST

- Create and organize risk assessment plans including analyzing risks as well as identifying, describing, evaluating, and estimating the risks affecting the business in line with established risk criteria.
- Performing the due diligence on new Clients, requesting the KYC information, documentation, review, and verification of received documentation and making an analytical risk assessment for new clients.
- Thoroughly and succinctly document the research and analysis related to the financial activity and related entities of Clients, for an audience that includes Management, Regulators, Internal Audit, Senior
- Managers and Internal Compliance.
- Periodically evaluate existing Clients according to established policies and procedures.
- Periodical review of KYC records as to completeness, including verifying that due diligence has been performed and that CBC (due diligence) standards are complied with; also, that the files and risk assessments are current and up to date.
- Investigating high risk clients and reporting where necessary, including Politically Exposed Persons, and obtaining all necessary documentation to complete the client file.
- Process entries to open/close clients' account on our KYC / Related Parties and CDD database and instruct Client Desk to open/close the accounts on account level in Equation where applicable.
- Maintain continuous contact with customer to keep customer file updated.
- Perform further investigation on identified suspicious client and client's transactions and report to KYC/AML compliance officer.

SKILLS

- Research
- Investigation
- Writing and Typing
- Onboarding process
- **KYC** process
- AML process
- Due Diligence
- **Analytical Skills**

LANGUAGES

- English
- Sinhala

ACHIEVEMENTS

Certificate of Appreciation from **Dubai International Airports**

REFERENCES

Mr. Kirthi D. Jayawardena

Former Diplomat (2nd Secretary Grade) at Ministry of Foreign Affairs, Sri Lanka.

Republic Building, 01 Sir Baron Jayathilaka Mawatha, Colombo 01. keejaya@gmail.com 0094710215384

Mr. Sadesh Wimalatunga –

R, F Relationship Manager

At HSBC UAE

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UAE EXCHANGE LLC

10/06/2018 - 13/11/2019

AML KYC ANALYST AND CLIENT ONBOARDING (FCC)

- Efficient handling and completion of KYC files (both onboarding and review) in compliance with UAE Exchange LLC KYC Policy requirements.
- Performing client outreach: communicating, liaising and followup with clients to obtain relevant information and documentation to complete KYC files.
- Updating front office colleagues on status of completion of files within due dates and prioritizing urgent files.
- Managing the client off boarding/exit process under the guidance of front office colleagues
- Ensuring data quality of source systems is maintained and anomalies are escalated.
- Maintaining close cooperation with RM's, Branch Compliance Officers in other locations to ensure timely completion of KYC
- Clear articulation of the requirements for KYC to the business or colleagues across the organization.
- To manage a workload of files under process concurrently in an efficient manner.
- Conducting internal account/customer investigations to identify potentially suspicious activity and /or AML violations.
- Coordinate with the MLRO and filing STR in (AMLgo Portal) and ensure immediate action and follow-up until satisfactory closure to address CBUAE comments/ requirements.

UAE EXCHANGE LLC

29/05/2018 - 10/06/2018

JUNIOR ASSOCIATE

- Attending customer for making demand draft /telex transfer /electronic transfer etc.
- Attending to the customer complaints and provide real time solution in quick turnaround time making complaints into compliments.
- To identify fake demand drafts, cheques and currency notes.
- Handling cash, cheques, foreign currency dealings and maintain bank A/C's of the branch.
- Tally cash, prepare day end/ start till the reports and third-party reports.
- Complying with all banking rules and regulations of the UAE as well as in the world.

DUBAI INTERNATIONAL AIRPORT

27/03/2015 - 08/05/2018

CUSTOMER SERVICE OFFICER • DOCUMENT VERIFICATION AGENT

- Assist passengers as needed through arrival and check in processes including support for passengers.
- Direct passengers through Customs, Immigration, and Quarantine, as required.
- Comply with all state, municipal, airport authority and carrier security requirements and SOPs and policies and other duties as assigned.

HSBC – SRI LANKA

17/01/2013 - 30/04/2014

TRANSACTION MONITORING ASSOCIATE (<u>FINANCIAL CRIME</u> <u>COMPLIANCE</u>)

- Preparing for and managing inspections by the regulator.
- Researching and understanding changes in regulation
- Conducting due diligence reviews, reporting on the outcome of Anti Money Laundering risk assessments, and ensuring that remedial action is taken.
- Identifying, investigating, and resolving non-compliant activities.
- Informing the FSA of breaches in regulations.
- Report writing for risk committees.
- Dealing with issues such as sanctions, and transaction monitoring and filtering.
- Monitoring activity for suspicious transactions relating to Money Laundering and Terrorist Financing on system generated alerts and cases via NORKOM/UCM. For US/UK/DHAKA regions.
- preparing written investigative reports and maintaining adequate documentation and conducting follow up activities to support conclusions.
- Performing detailed investigations/narrative, prepared Suspicious Activity Reports (SAR) and Internal Suspicious Transaction Reports (ISTR)

EVOLVE TECHNOLOGIES (PVT) LTD IN PROJECT IFOREX 01/09/2011 - 01/08/2012

FOREX TRADING TRAINER & CUSTOMER SERVICE EXECUTIVE

- Liaising with the department manager to better understand the training goals and required performance standards.
- Development of training aids, exercises, presentations, training manuals and procedures.

DIALOG TELECOM

2009 - 2011

ENTERPRISE CONTACT CENTER AGENT

- Handling of customer inquiries, requests, and complaints over the telephone.
- Analyzing billing issues and activation or deactivation of services using an Oracle based system for Mobile telecommunication subscriber management.
- Handling and escalation of customer complaints that include but are not limited to billing issues and network coverage issues.

EDUCATION

NOTTINGHAM COLLEGE OF LONDON 2007

Diploma - Microsoft Professional Package

• DEPARTMENT OF EDUCATION SRI LANKA.2007

Successfully completed Ordinary Level Examination

QUALIFICATIONS

- Certificate Course Airport Service Program- Service Flair Program from (**Dubai International Airports**).
- Certificate Course Airport Service Program- Service Boot Camp Program from (**Dubai International Airports**).
- Anti-Money Laundering Workshop Thomson Reuters
- ICCP Internal Compliance Certification Programs Silver Standard – UAE Exchange LLC
- Financial Crime Compliance Course Visionary Mindset

ACKNOWLEDGMENT

I hereby certify that the above-mentioned facts are true and correct to the best of my knowledge

Liyanage Sanura Romesh Perera