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# Mohammed shahid

Associate System Engineer



## SUMMARY

To succeed in an environment of growth and to earn a job which provides me job satisfaction where I can utilize my utmost skills thereby helping me achieve personal as well as organizational goals.

## PROFESSIONAL EXPERIENCE

### Associate System Engineer

Dec '21 - Feb '23

#### TATA Consultancy Services

Chennai, India

Worked in following operations such as Installs, configure and test operating system, application software and system management tools. Ensuring the highest level of systems and infrastructure availability. Implementing warranty and support activities. Evaluating the existing systems and provides the technical direction to IT support staff.

## EDUCATION

### B.Tech in electronics and communication engineering

Aug '17 - May '21

#### Pondicherry University

Pondicherry, India

Graduated in Bachelor Of Technology, Electronics and communication engineering background with overall of 72% score in 8 semesters and had great exposure in mini projects as well as main projects.

## INTERNSHIP

### Internship trainee

Mar '20 - Apr '20

#### Code Bind Technologies,

Coimbatore, India

## PROJECTS

- ROBOTIC PROCESS AUTOMATION(RPA):

DESCRIPTION : to build, design, develop and implement RPA infrastructure. I make use of RPA tools and technologies such as UI Automation Anywhere, and more to set up and analyze automated processes.

- UV DISTINFECTOR BOT:

DESCRIPTION : To design an UV disinfecter bot for sterilization in an operating room or patient room for the reduction of micro organisms in order to provide a safe environment for patients and healthcare workers.

## NOTE

Holding valid transferable iqama and all credentials will be submitted during interview

## TECHNICAL SKILLS

C

Python

SQL

IT

Customer Service

Excellent Communication

Problem Solving

## LANGUAGES KNOWN

English

Hindi

Tamil

## AREA OF INTEREST

Wireless Communication

Cloud Computing

Artificial Intelligence

Machine Learning

## KEY SKILLS

- Drove service delivery and improved Enterprise IT services and products to 10,000+ end users in a fast-paced IT firm with 20+ corporate customers.
- Provided IT support services, troubleshooting and system operation.
- Quickly solved 20+ customer issues daily with 95% success