



+971565565042

nidhinrajambatt@yahoo.com

Skype : Nithin Nithin

Al Barsha, Dubai, UAE

EDUCATION

QUALIFICATION

2015

Diploma in Computer Science Engineering - (Government Of India) From STED COUNCIL , Government Of India

2012

AISSCE 12th (Government of kerala) - From Govt. Higher Secondary School, Cheruthuruthy

2010

SSLC - (Government of Kerala) From Govt. Vocational Higher Secondary School, Desamangalam

Hobbies

- Photography
- gaming

Nidhin Raj. A

IT Engineer / System Admin / Tech Support

Young IT Engineer to be a resourceful, competent and efficient part of an organization that would provide immense opportunities for career advancement and a climate that would help foster a mutually beneficial relationship.

WORK EXPERIENCE

IT Engineer

CASSELLS BY INTER GRAND HOTELS -DUBAI

10/2018 – Present

Achievements/Tasks

- Coordinate planning, design, operations, maintenance, and resource allocation of telecommunications activities, including client/server support and strategic and tactical planning.
- Installation, Administration and maintenance of Windows 2003, 2008R2 Server and Implementing Group Policies & Managing Users in Windows 2008, Managing of exchange online plan 1 using outlook 2016 and office 365, Administration and maintenance of Firewall Sonic Wall TZ400, Provide assistance with all the Fronted and backed applications of Hotel.
- Handling telephone systems and PABX (Siemens PABX Hipath 4000) , Monitoring the CCTV and review the incidents and reporting to the concern departments, Managing HSIA billing system for entire Hotel and give support for WiFi and router, Managing Attendance system VMid-east (Creating new user, updating).
- Training & supporting ERP software Prologic (WISH.NET)
- Installing, training & supporting POS systems (Touche)
- Support the F&B department related to POS machine errors and system configuration.
- Ensure the security of the network using antivirus and anti-malware (ESET and malware bytes)
- Creating cashier ID and password for Restaurant POS machine users. Handling the CISA & Miwa electronic Locks for the Guest Rooms and configuring the room numbers.

Computing Skills

Networking

Cisco Routers, TCP/IP, VLAN, TRUNK

Software Knowledge & Database

Java, C, C++, MySql

Operating System Exposure

*Windows XP, Windows Vista,
Windows 7, Windows 8.1, Ubuntu
Linux, MAC OS X*

REFERENCE

JESSICA FERNANDES - Cassells Al Barsha Hotel - HR & Admin coordinator
jessica@cassellsalbarshahotel.com

REJEESH KS - Cassells Al Barsha Hotel – IT Supervisor –
it@cassellsalbarshahotel.com

Personal Profile

Name	: NIDHIN RAJ.A
Father Name	: SHOBHA RAJ
Gender	: Male
Date of Birth	: 19/10/1994
Languages	: English, Hindi Malayalam, Tamil
Nationality	: Indian
Passport No	: M4227178
Visa	: Employment

IT Support Engineer

CAM SPOT SECURITY SYSTEM-INDIA

01/2016 – 02/2018

Achievements/Tasks

- Responsible for configuring Routers, Switches, Access points, firewalls and setting up desktop, Laptops by joining to domain and installing required applications and desk PABX installation for new joiners.
- Provide first level and second level IT support, performed installation, troubleshooting and maintenance of network equipment, ensuring security patches and required upgrades are applied and kept up to date on servers, desktops and laptops.
- Ensure adequate antivirus protection & solutions are maintained and updated company wide.
- Responsible for MS Server/Desktops maintenance and support setting up user accounts, password management and updating group policy in windows server.

ACHIEVEMENTS & TRAINING

- Cisco Certified Network Associate (CCNA) Trained - IPSR India
- Java training and test conducted by Spoken Tutorial Project, IIT Bombay
- Completed Industrial Training from Vidya Academy Of Science and Technology IT Division, Thrissur, Kerala, India

DECLARATION

I hereby declare that all the above stated statements are true and complete to the best of my Knowledge and belief.