

# Shamal Nadakkal

## Goal-Oriented Accountant with Four Years of Banking and Finance company Experience

Dubai

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+971 544 690 697

Looking to secure an Entry-level position in a progressive financial organization. Passionate about learning new financial concepts and possess the ability to handle work pressure and customer issues professionally. Have exceptional advisory skills to introduce new schemes and help clients meet their financial goals.

Willing to relocate: Anywhere

## Work Experience

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### Business Process Analyst

Fidelity National Financial - Bengaluru, Karnataka

October 2017 to April 2019

Duties and responsibilities:

Fidelity National Financial Inc. A Fortune 500 company is the United States' largest provider of commercial and residential mortgage loans and title insurance diversified services.

- Working as Business Process Analyst as part of Group Operations team in Fidelity National Financial which is responsible for developing processes for allocations in U.S. Banking (California, Washington, Florida, Oregon)
- Analysis of the Functional Specifications provided by the client.
- Communicating with client's queries and customer's issues.
- Provide customer support by developing processes on various segments such as Mortgage loans, Title insurance, Compliance, Mortgage Banking, Payments, and Call Centre BPO outsourcing etc.
- Preparing daily reports in day to day operation
- Tele and Mail Communication with clients and Managers.

### Accounts & Junior Officer

Hybrid International Finance Calicut International Airport

August 2015 to August 2017

Duties and responsibilities:

Hybrid International Finance is the one the leading Finance company in south India dealing with property loans, gold loans, money lending and Money Transfer.

- Money transfer and documentation
- Auto loans to customers
- Controlling and coordinating of gold loan sales.
- Sales of Gold loans and property loans
- Responsible for schedules / targets, Motivate and train staff personnel

- Executing marketing strategies, campaigns include direct marketing annual marketing plans both on brand and projects
- Promote customers to invest in Finance and Gold's

## Education

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### **Bachelor's in B.com with Cooperation**

University of Calicut - Dubai  
June 2012 to June 2015

### **Indian and foreign accounting in Accounts**

Spectrum Computers

## Skills

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Microsoft Office, Multitasking, Analytical Skills

## Links

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<https://www.linkedin.com/in/shamal-nadakkal-199414ab/>

## Awards

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### **Best employee Award 2018**

July 2018

Best employee Award 2018 Q3 in Fidelity National Financial Inc. A Fortune 500 company is the United States' largest provider of commercial and residential mortgage loans and title insurance diversified services.

## Certifications and Licenses

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### **Indian and foreign accounting certificates**

July 2012 to Present

Indian and foreign accounting certificates specialized in Tally, Peachtree, QuickBooks

## Additional Information

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Ready to work any of the shift timings