

# **CONTACT**

Flat No 210

2<sup>nd</sup> Floor, Building No Y12

**England Cluster** 

International City

Dubai

0545262421

Email: maheshk9747@gmail.com

#### **SKILLS**

**Good Communication** 

**Leadership Quality** 

Build relationship with customers

# **SOFTWARE SKILLS**

MS OFFICE

MS EXCELL

MS POWER POINT

#### **AWARDS**

Star Customer Care Associate

## **LANGAUGES KNOWN**

**ENGLISH** 

MALAYALAM

# **MAHESH K**

#### **ABOUT ME**

I am dedicated and hard working person who loves challenges. Honest and diligence are virtues I treasure the most. I believe in setting myself tangible goals that I purchase whole heartedly

#### **WORK EXPERIENCE**

Store Incharge 2018-2020

**ZODIAC CLOTHING CO. LTD.** Ernakulam, Kerala, India

Receive, distribute and maintain adequate qualities stock at all time

Maintain optimal stock level

Keeps and update records of goods received and issued

Review physical inventories periodically

**Customer Service Associate 2017** 

**CINEPOLIS INDIA PVT. LTD.** Ernakulam, Kerala, India

Worked as customer Service Associate in VIP Section

Focus in reaching bench mark given by management.

Senior Customer Service Associate 2014-2017 FIRST SOURSE SOLUTIONS LTD

Ernakulam, Kerala, India

Identifies customer's needs, clarifies information, research every issue and provide solution or alternatives.

Keep records of all conversation in our all center data base in comprehensible way.

Maintained call center data base by entering information

Kept equipment operation by following

procedures

## **PERSONAL DETAILS**

Date of Birth : 29.07.1996

Marital Status : Single

Nationality : Indian

# **HOBBIES**

Music

Movies

Travel

## **PASSPORT AND VISA DETAILS**

PASSPORT NO.: R7340475

VISA STATUS : Visiting Visa

## **REFERENCE**

Linto Joseph

Store Manager

Lulu Mall, Cochin, Kerala

#### **EDUCATION ATTAINMENT**

BBA AIRLINE AND AIRPORT MANAGEMENT

2014-2017 International Educational Research and

Technology.

Ernakulam, Kerala, India

**HSE** GHSS, Vallapuzha 2014 Palakkad, Kerala, India

SSLC GHSS, Vallapuzha 2012 Palakkad, Kerala, India

#### **DECLARATION**

I hereby declare that the above mentioned details are true to my knowledge and request your good self to give a chance to work at your esteemed company.