

MOHAMED SAMY RAGAB

Abu Dhabi, UAE

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WORK EXPERIENCE

- **Customer Support Specialist, DU Telecom**, , Egypt(Feb 2020 to Sep 2020)
- **Senior Technical Support Specialist, Samsung Electronics**, , Egypt(Mar 2017 to Oct 2019)
- **Sales Representative, OPPO Telecommunications**, , Egypt(Aug 2016 to Feb 2017)

EDUCATIONAL BACKGROUND

- **Ain Shams University**, , **Bachelor's degree**, 2016, information system

SKILLS

- **quality focused**
- **strong phone contact handling skills and active listening**
- **excellent troubleshooter**

PERSONAL BACKGROUND

- **Birthday:** - 1991-05-15