**Phone:**

+971 564374618

**E-Mail:**

vishnuinjesus@gmail.com

**LinkedIn:**

<https://www.linkedin.com/in/vishnu-vijayan-1ab77128/>

# Skill Highlights

* Punctual focused and very dedicated to any task given.
* Maintain observer’s honesty and loyalty.
* Excellent planning and  organization skills
* Customer care skills
* Hard working self-motivating team player.
* To maintain good public relation
* Confidence and maintain a positive attitude
* Active listening and understanding the customer needs.
* Multi-tasking

# Languages

English

Hindi

Malayalam

# **Experience**

**Present 04/2015**

**SECTION INCHARGE IN FMCG - CARREFOUR, DUBAI **

* Responded to customer questions and requests in a prompt and efficient manner.
* Greeted customers in a timely fashion while quickly determining their needs.
* Responded to customer questions and requests in a prompt and efficient manner.
* Prioritized helping customers over completing other routine tasks in the store.
* Carry out quality assurance tests to discover errors and optimize usability.
* Ensure customer receives outstanding service by providing friendly environment.
* Maintain an awareness of all promotions and advertisements.
* Assist in floor moves,merchandising,display.maintanance and house keeping
* Assist in processing and replenishing merchandise and monitoring floor stock
* Assist in completing price changes within department
* Preparing for monthly inventory and cycle count
* Any other tasks as assigned from time to time by any other manager.
* Prospected and conducted face-to-face sales calls with business executives and

Direct throughout assigned territory.

* Promoting new products and any special deals

Achievements

* Employee of the month
* Spark of the month

**Previous Experience**

 **Office Assistant 04/2014 To 04/2015**

* Serves visitors by greeting, welcoming, and directing them appropriately.
* Notifies company personnel of visitor arrival.
* Maintains security and telecommunications system.
* Informs visitors by answering or referring inquiries.
* Directs visitors by maintaining employee and department directories.
* Maintains security by following procedures, monitoring logbook, and issuing visitor badges

# Education

2014-2019

Bachelor of Commerce (ongoing) – mahatma Gandhi University

# Certifications

Computer operator and programing assistant

 Government of Kerala industrial training department

# References

References available on request

# VISHNU VIJAYAN

Energetic sales associate with a solid understanding of the retail industry.

Excellent customer service. Communication and listening skill

Experienced in retail professional with strong leadership and relationship building skills.

Customer focused sales representative with 6+ years of providing solutions to customers.

Solid understanding of the retail industry.