WAITRESS RESUME

**PERSONAL DETAILS**

**NAME : AMBAN STEPHANIE Njingeken**

**Nationality : Cameroonian**

**Status : Single**

**Mobile : +971522696445**

**Visa Status : visit visa**

**Home address : Albasha 1, Dubai UAE**

**Email Address:** [**stephaniebestamban@gmail.com**](mailto:stephaniebestamban@gmail.com)

**OBJECTIVE STATEMENT**

Seeking for the position of a waitress as part of the customer service crew. I am a 27yearr old English and French oriented speaker and an immaculately presented, polite and assertive sales associate who is motivated by being a team player with a common goal, and who has extensive experience and good customer services. Ready to render services at any given time as needs arises, and to undergo trainings for skills enhancement and improvement.

**WORK EXPIRIENCE**

**Positions Duration. Address Employer**

Waitress. 1year. Cameroon. Ayaba Hotel Apartment

Waitress. 3years. Cameroon. Foot Prints Restaurant

Barista/waitress 2yrs11mths. UAE-Dubai. TAD-BEER. Maids CC

RESPONSIBILITIES

* Greeting customers and offering Restaurant menus in a polite manner.
* Answer questions about menu offerings processing food and drinks orders.
* Preparing dinning tables and condiments, kitchenware and decorations.
* Helping patrons select dishes by taking food and drinks from kitchen to table.
* Helping customers in selecting and pairing food and drinks and preparing bills.

**SKILLS**

* Excellent communication, interpersonal and persuasive skills in addition to maintain an Excellent work relations
* Competence to maintain a professional and positive performance regardless of the situation
* Ability to interact with difficult customers in a polite professional yet firm manner(and always keeping the catch phrase that “ the customer is always right”).
* Accurate knowledge of the computer, with words and excel.
* Can manipulate and access figures based on my accounting background.
* Excellent oral and written skills in both the English and French languages.

**EDUCATIONAL QUALIFICATIONS**

Certificate obtained. Field of study Institution Year

* Bachelor’s degree Accounting. The university of.

Bamend, Cameroon 2013

* Higher National diplomat. Banking &Finance. The University of. Bamenda, Bamenda Cameroon 2012
* Government Certificate of business studies. PCHS Mankon Bamenda Education Cameroon. 2010
* Government Certificate of business studies GBHS Mbatu Bamenda.

Education Cameroon. 2008

In addition, sir/madam am a very active and smart girl

While am looking forward for your interview I remain your applicant