**SAURABH KUMAR**

Kisan Nagar, Bijulia Talab Road, Near Rani Sati Mandir Ramgarh, Jharkhand-829122

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**Objective:**

A competent professional with 9+ years of experience collectively in Network & Monitoring tools. Intend to take responsibility and exploit further my knowledge and skills of the Information Technology and look forward to gain variety of experience during my career progression that offers professional growth while being resourceful, innovative and flexible.

**Technical Skills:**

* Monitoring & Managing Windows servers including hardware, data backup & restoration, user rights & responsibilities.
* Responsible for Level 2 support as well as operation support for Installation, Configuration, Maintenance & Troubleshooting of Data Communication by Cisco Router (Model 7206, 2611, 2841, 1841 & 1721), Cisco Switch (Series 2900, 1900), Lease Line Modem, VSAT & ISDN Devices.
* Proficient in routing using OSPF, EIGRP, BGP, RIP & Static, Blocking unwanted traffic using Access list
* Proficient in switching using VLAN, Trunking, VTP, STP, RSTP
* Proficient in handling operations of HP tools like SM, NNMi, NAS, BSM, Sitescope
* Proficient in implementation of NNMi & integration of NNM with other tools such as NA, BSM
* Proficient in working with Manage Engines Netflow, Kiwi Syslog
* Plays major role in upgradation of NNM, NPS & NA (from ver 10.1 to 10.3) in client’s DC
* Monitoring all the server’s health installed at HPCL via HP Sitescope.
* Co-ordinate with different vendors like BSNL, PowerGrid, Rail-Tel for MPLS Circuits, STM Line, Lease Line, VSAT Line Connectivity
* Server OS (Windows 2000/2003), Linux OS (RHEL – 4 & 5) Installation, Administration and Troubleshooting
* Client Operating Systems (Windows 98/2000 Professional/XP Professional) Installation and Troubleshooting
* Implementation of Active Directory Service (Domain Controller), DHCP, DNS, FTP, HTTP (Web Server), IIS, Remote Installation, Printer Server.
* Implementation of Intranet, Peer to Peer Network & Client – Server Architecture.

**Professional Experience:**

### Nov’2018 to till date

* Company : **NTT Ltd**
* Working As : Senior Technical Support Engineer
* Client:HPCL**(Hindustan Petroleum Corporation Limited)**
* Job Profile : **Installation**,**Configuration**, **Administration** and **Maintenance** of

Network Monitoring Tools like HP NNMi, HP NA, Netflow. Syslog, Handling Incident Management and Change Management Process of **HPCL** **NOC** Operation. Reporting and Analytics of Daily occurred Incidents related to **HPCL NOC** Operation. Managing the calls related to WAN & LAN issues of all locations of HPCL in PAN India.

* Company Profile : NTT Ltd. is a leading IT organizations, which provide

Several IT services to customer across the world.

### May’2012 to Nov’2018

* Company : **HCL Comnet Pvt. Ltd.**
* Working As : Technical Specialist
* Client:HPCL**(Hindustan Petroleum Corporation Limited)**
* Job Profile : **Installation**, **Configuration**, **Administration** and **Maintenance** of

Network Monitoring Tools like HP NNMi, HP NA, Netflow. Syslog, Handling Incident Management and Change Management Process of **HPCL** **NOC** Operation. Reporting and Analytics of Daily occurred Incidents related to **HPCL NOC** Operation. Managing the calls related to WAN & LAN issues of all locations of HPCL in PAN India.

* Company Profile : HCL Technologies Ltd. is leading IT organizations, which provide

Several IT services to customer across the world.

### Dec’2011 to April’2012

* Company : **NIIT Technologies Ltd.**
* Working As : **Retainer**
* Job Profile : Manage all servers & WAN Links of Jharkhand Police spread in

the whole state, also Provide training to Police Personnel of Basic Computer & Networking

* Company Profile : NIIT Technologies Ltd. is leading IT organizations, which provide

several IT services to customer across the world.

### March’2011 to Nov'2011

* Company : **XENA Technologies Pvt. Ltd.**
* Working As : **Network Engineer**
* Job Profile : Maintaining the LAN & WAN Connectivity of Office and other Clients**.**
* Company Profile : XENA Technologies Pvt. Ltd. is a Multinational Company which provides Security & IT Solutions to other Govt. and Private offices.

**Educational Qualification:**

* Master in Computer Application (MCA) in 2010 from IGNOU with 56%
* Advance Diploma in Computer Application (ADCA) in 2010 from IGNOU with 57%
* Bachelor Of Computer Application (BCA) in 2007 from IGNOU with 58%
* Intermediate from B.L.P College, Patna (BIEC) – 2001 with 67%
* Matric from SVM, Sirka (CBSE) – 1998 with 64%

**Technical Qualification:**

* **Cisco Certified Network Associate** (CCNA)
* **Cisco Certified Network Professional {(**CCNP v6.0) 642-901/832/813}
* **Microsoft Certified Proffessional** (MCP 2003)
* **Microsoft Certified System Administrator** (MCSA 2003)

**Personal Information:**

* Father’s Name : Shri Kishore Kumar Bhagat
* Date Of Birth : 08th Aug’1983
* Martial Status : Married
* Hobbies : Net-Surfing, Playing And Watching Cricket
* Language Known : English & Hindi
* Passport No. : J0638774

Place :

Date :

(Saurabh Kumar)