



MOHAMED AHMED MOHAMED HUSSIEN EL BESSA

OBJECTIVE

Seeking a challenging and creative position in a dynamic environment, whereby my interpersonal skills commercial and educational background can be applied to again both commercial technical and feel full responsibilities.

EXPERIENCE

Majid al futtaim hypermarkets

14/3/2021 - Present

Cashier and customer service

Handle cash , credit or check transactions with customer

Understanding customer needs and showing them the how to

obtain to the best possible value from our products and services

Great customer and ensuring complete satisfaction

Handling customer complaints promptly and effectively with

minimal distribution to the organization

Florida Home care company

1/12/2020 - 31/1/2021

Admin assistant and call center

Doing all the administrative work like organizing

fills, arrange database, responding emails

Register large number of passengers who are

coming to Abudhabi international Airport on

department of health system

Responding to the customers and understanding their needs and

solve the problems as the company procedures

Crystal bakeries and markets

1/4/2020 - 30/11/2020

Accountant and warehouse

Follow up the company's expenses and revenues

Preparing salaries, bonuses and discounts for employees and employees as per the management decision

Follow up on warehouses, follow up on materials and items threatened with expiry.

Yasmin al sham bakery and sweets

22/12/2019 - 31/3/2020

Team leader and cashier

CONTACT

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Abudhabi

SKILLS

Active listening

Communication

Computer Skills

Customer service

Administration skills

Interpersonal skills

Leadership

Management skills

Problem solving

Time management

Transferable skills

Adaptability.

Negotiation

LANGUAGE

Arabic : Native Reading, writing and speaking

English : very good Reading, writing and speaking

PERSONAL DETAILS

Date of Birth : 01/04/1989

Marital Status : Married

Nationality : Egyptian

Egyptian Ministry of Antiquities and tourism

4/12/2014 - 19/12/2019

Administrative officer

Making all the administrative work between the ministry and other ministries

Supervising the archeological sites and register it

Bank AUDI

4/12/2012 - 30/11/2014

Customer service officer

Analyzing current customer relationship and protectively contacting customers with recommendations to help them achieve financial success.

Understanding the customer's financial needs and showing them the how to obtain to the best possible value from our products and services.

Building and managing lifelong business and consumer customer relationships.

Acquiring new business clients.

Alexandria city center mall

4/1/2011 - 31/11/2011

Customer service and call center

Alpha Company

1/2/2010 - 31/12/2010

Sales assistant and call center



EDUCATION

Fayoum University

2010

Bachelory of Archaeology

Very good with the first honors class

Fayoum University

2010

ICDL

94%