



## NIRBHAY KUMAR

Applying for the post of network engineer in IT industry with the experience of 3.6 years. Desire to make use of my skills for the extensive growth of department, ability to apply correct solution on networking issues.

**Phone:** +971-556581960  
**Address:** Al Murar, Dubai UAE  
**Email:** nirbhaykumar4040@gmail.com

*A resourceful individual looking to earn a Network Engineering position. Bringing a clear understanding of the network engineering duties and responsibilities; possess strong analytical and time management skills, as well as the well-honed ability for risk identification*

### EXPERIENCE

#### Tenda India Pvt Ltd (Fortune Marketing Pvt Ltd.)

March 2017 to September 2020

##### Network Support Engineer

Supporting and troubleshooting

Wi-Fi Access Point, Wi-Fi Camera, AP Controller, and QoS VPN routers, Gateway device like Load Balancer, switches, network media like Outdoor CPE, including fiber-optics devices like OLT, GPON, EPON, XPON, FoC Media converter.

Handled tasks like basic network issues on-site and escalates the problem to a higher level of support when required.

Participating in on-call responsibilities in Response on Calls, Mails, Experience in Ticketing tool SanCCS, Zoho CRM Support the client through Remotely

Performed installation, configuration, and testing of LAN/WAN devices. create the report and submit it to the R&D Team.

Troubleshooting and supporting LAN and WAN.

Sound working experience of DHCP and DNS Servers.

Providing operational support and network infrastructure, including switching, cabling, load balancing, Smart Bandwidth Control, Captive Portal, routing, URL Filtering security, and site-to-site VPN PPTP/L2TP, IPSec Server.

Analyze and Identifying problems and solving network problems.

Coordinating with hardware and software vendors to maintain operations, diagnose issues, and resolve problems.

Performing responsibilities of creating implementation plans for network-related projects based on standard building blocks and procedures.

### ACADEMIC QUALIFICATION

#### School of Open Learning, University of Delhi

2015-2020

##### B.A.PROGRAMME

Bachelor of Arts

#### Central Board of Secondary Education

May 2015

##### 10+2 Senior Secondary

Intermediate Class

#### Central Board of Secondary Education

May 2013

##### 10th Secondary

High School

### PROFESSIONAL QUALIFICATION

#### JETKING INFOTRAIN LTD

Aug 2015 to Nov 2016

Jetking Certified Computer Hardware And Networking Engineer Plus (JCHNE+)

Computer Hardware, Operating Systems Support Skills, Computer Networks, Introduction to Linux, Windows Server 2008/12 R2,

## SKILLS

### IT Service Desk:

Resolving Indecent and Service Requests on call and remotely, High Priority incident, Situation management, Response on Calls, Chat, Mails, Experience in Ticketing tool SanCCS, Zoho CRM

### Computer hardware:

PC assembling and De-assembling, PC maintenance and Installation Troubleshooting of Software & Hardware Devices, Driver installation, Update and Reset BIOS Settings.

### Operating System:

Windows XP,7,8,10, Windows Backup and Restore system, OS Installation, Recovery, Windows Updation, and Troubleshooting, Disk management.

### Networking:

Network Structuring, Cabling, Network Troubleshooting and Operation, ADSL Routers configuration, Network Implementation, and Management, IP Addressing, Sub-netting, Remote Access software, Monitor Network Performance and Suggest Improvements to Decision Makers.

### Windows Server:

Installing and Configuring Windows Server 2008 ADDS, DC, DNS, DHCP.

### Virtual Communications Systems:

VMware, Oracle Cloud, Amazon Web Services, Microsoft Virtual box.

### Applications:

MS-office, Windows Applications, Android Applications.

## PERSONAL INFO.

Mother Name	Mrs.Nirmala
Father Name	Sh. Ramesh Kumar
Date of Birth	09-06-1998
Language known	Hindi & English
Nationality	Indian
Gender	Male
Religion	Hindu
Marital Status	Unmarried
Hobbies	Listening Music, Swimming,
Visa Status	Visit Visa

## DECLARATION

All The Statements And Information Provided Above Are True To My Knowledge. I Undertake To Produce All My Original Certificates And Statements Of Marks On-Demand

DATE:

Place: (NIRBHAY KUMAR)