

NAZIL FABIO



Personal

- Address**
DUBAI, UAE
DUBAI
- Phone number**
0585393945
- Email**
nazilfabio@gmail.com
- Date of birth**
03-07-1995
- Place of birth**
MAHE
- Gender**
Male
- Nationality**
INDIAN
- Marital status**
SINGLE
- Driving licence**
UAE DRIVING LICENCE
- LinkedIn**
<https://www.linkedin.com/in/nazil-fabio-b95220134>

Interests

- Badminton
- Traveling
- Videography

Languages

- English
- Hindi
- Tamil

Reliable and enthusiastic individual who has worked in the shipping industry for over 3 years dealing with sea, airfreight shipments and transport worldwide, am well organized and an excellent team player with a proven track record to work pro-actively in a complex and busy office environment.

Work experience

Export Customer Service Officer Dec 2019 - Aug 2021
MAC-NELS SHIPPING LLC, Dubai

- ☑ Maintaining & Establish Relationship with Current Global & Local Potential Clients.
- ☑ Trouble Shooting and Problem Solving, Identify Root Cause Analyse Solutions and Ensure to Resolve Client Concerns.
- ☑ Liaise With Sales Team To Ensure We Achieve Customer's Satisfaction.
- ☑ Handling export pricing (local customers and agent Nominations).
- ☑ Sector wise console planning and sector development.
- ☑ Monitoring Export End To End Process.
- ☑ Training to freshers and monitor them .
- ☑ Support Sales Team and work for company target.
- ☑ Responsible for sending invoices/ credit notes/ BL Drafts/ Booking Notes.
- ☑ Arranging Collection/Deliveries.
- ☑ Arranging Sea/Airfreight, LCL and FCL Containers.

Customer Service Sep 2017 - Jul 2018
Noren Logistics, BANGALORE, INDIA

- ☑ Provide updated shipment information via email.
- ☑ Assisted customers with the preparation of shipping Documentation.
- ☑ Coordinating with shipping departments at other postal Facilities.
- ☑ Dealing with foreign agents.

Education and Qualifications

Bachelor of Business Administration Jun 2015 - Jun 2018
Bharathiar University, Coimbatore

Professional Diploma in Logistics and Shipping Aug 2015 - Sep 2016
Sted Council, Cochin, Kerala

Module:

- ☑ Fundamentals of logistics
- ☑ Introduction of shipping
- ☑ Customs procedures
- ☑ Warehouse management
- ☑ Transportation & distribution management
- ☑ Freight forwarding & port operation

Achievements

- * LinkedIn Skill Assessment Badge in MS Excel.
- * Certificate of Tally

Skills

Customer Oriented	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>
Effective Communicator	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>
Googling	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>
Optimistic	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>
Ms Word, Excel	<div><div></div><div></div><div></div><div></div><div></div><div></div></div>

References

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