Habeeb Ali Khan
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Hard Skills:

A confident and reliable Information Technology with 17+ years of experience providing technical support for various computer systems, Configuring and Maintaining networks and infrastructure standards. Installation, maintenance, and design support for LAN, WAN, Firewall, and Wireless technologies. Embracing challenges and solving problems. Takes a proactive approach when addressing issues to improve business productivity.

Computer Hardware & Application Software Knowledge, Troubleshooting, Quality Assurance, Technical Support, LINUX, Software Installation, Maintaining Servers, Router, and PCS, Microsoft Office, Backup Management, Disaster Recovery Backup & Restore, User Management, E-mail Administration, Configuring Managing, and Maintaining Networks, Network Architecture, Network Troubleshooting, Wireless Setup, CCTV, Bio-Metric, Server Management, Database Backup & Restore (SQL, Oracle).

Attention to Details, Problem Solving, Communication, Leadership, Management, Multitasking, Customer service, Teamwork, Patience, Decision Making, Working under pressure, Time Management. Analytical Skills, Creativity.

Soft Skills:

Having Conceptual Knowledge of SAP Basis Administration, and knowing Platforms consisting of ECC 6.0, Oracle, MSSQL, HANA database, on SUSE Linux, Windows Server 2003,2008 Operating System.

SAP BASIS Skill:

Sap System Installations, User Administration, Client Administration, TMS,
Sap Patch Management, CCMS, Security Administration, Database Oracle.
Hana Database.

Servers End's Work Experience:

- Windows Server 2000,2003, 2008R2, 2012R2, 2016R2
- File Server Administration
- User Administration (Creating, Deleting, Modifying users)
- Firewalls (Configuring & Monitoring)
- Liaise with the vendors and other IT personnel for problem resolution.
- Serves as lead for the team; allocates work and provides guidance to team members
- E-mail Administration (G-Suit, Outlook)
- Manage user identity and access.
- Installation of IP phones and basic troubleshooting
- Analyze user requirements and troubleshoot desktop, network & systems problems.
- User support
- Network and system support

Hardware Work Experience:

Desktop, Laptop, IPBX and IP Phones, Dell Server Power Edge T410e, Dell Server Power Edge T310, IBM Server X3200 M3, Dell Server R710, Dell Server R720, HP PROLIANT ML370 G5 Desktops HP, Dell, Acer (Pentium, Dual-core, core2dual) Laptops HP, Dell, Sony VAIO (Pentium, Dual-core, I3, I5, I7, etc.)

Work Experience:

1. Company Name: YIELD GROUP OF COMPANIES
   Position: I. T Manager
   Duration: JAN 2021 to Aug 2022
   Place: United Arab Emirates

Work Description:

- Installing & Configuring Windows Server & Client Operating System
- E-mail Administration Multiples Domains
- Manage & Maintain I.T Requirements of Corporate Office
- Manage & Maintain QNAP Cloud
- System Troubleshooting,
- Manage and Maintain Network & troubleshoot
- Manage and Maintain Firewall
- CCTV Manage & Configure NVR'S Remote Monitoring Configuration.
- Remote support to Branch Offices
- Manage and Maintain Bio-Metric System
- Liaise with the vendors and other IT personnel for problem resolution
- Highly involved in on/off-boarding of employees, setting up the machines, required software, and all the related setups.
- Web Based CRM Administration

2. Company Name: NOBLE GROUP.SA

   Position: I. T Manager

   Duration: Aug 2012 to Sep 2019

   Place: Angola

3. Company Name: MAX ENTERPRISES

   Duration: Sep 2011 to July 2012.

   Position: Service Engineer

   Place: Hyderabad, India

4. Company Name: FATEH BUSINESS SOLUTIONS (FBS)
   Duration: Nov 2009 to Aug 2011.

   Position: System Administrator

   Place: Malaysia

5. Company Name: MAX ENTERPRISES
   Duration: Jan 2007 to Oct 2009.

   Position: Service Engineer

   Place: Hyderabad, India

6. Company Name: ALFA COMPUTERS & SERVICES
   Duration: Feb 2004 to Dec 2006.
   Position: Service Engineer.
   Place: Hyderabad

E D U C A T I O N

1. BACHELOR OF COMMERCE (OSMANIA University)
2. Higher Secondary (Mumtaz College)
3. S.S.C (Gandhi Memorial High School)

LANGUAGES KNOWN: English, Hindi, Portuguese.

PERSONAL STRENGTH: Good leadership quality, well adaptive, quick learner, effective team worker, Hardworking and can work under pressure. Comprehensive problem-solving abilities, excellent verbal and written communication skills, ability to deal with people diplomatically, willingness to learn, team facilitator hard worker.

HOBBIES/INTERESTS: Playing cricket, Traveling, listening to devotional songs, participating in devotional events, Swimming.

Communication Address: Flat No.204, 2nd Floor, Sheik colony Al-Quasis1 Dubai, United Arab Emirates