

# Sahil Reyaz

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## **OBJECTIVE**

A dedicated and hardworking professional with over 9 years of experience in Hotels and Restaurants field of Operation. I am willing to pursue a career with an organization that offers ample opportunities for skill application, overall professional and personal development and where I can use my work experience to achieve the company's goal.

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## **PROFESSIONAL EXPERIENCE:**

**Solange (Nejoud) By Alan Yau**

**Designation: Restaurant Supervisor.**

- Supervise and support restaurant staff.
- Train new employees and ensure ongoing staff development.
- Maintain high standards of quality and compliance.
- Handle conflicts and resolve staff issues

**Open Flame Kitchen (OFK) (Progressive Japanese Robata)**

**Designation: Restaurant Supervisor.**

**Roles and Responsibilities:**

- Supervise staff and ensure top-notch service delivery.
- Managing daily operations of the food and beverage area.
- Maintain high standards of quality and compliance.
- Handling inventory and cost control.
- Handling and resolving guests' issues promptly.
- Handling duty schedule, attendance.

**Designation: Senior Server.**

**Roles and Responsibilities:**

- Handling Store Requisition.
- Handling Inventory of Cutlery & Crockery.
- Communicated well and used strong interpersonal skills to establish positive relationships with guests.
- Check and fill the service station for completeness of stocks in operating supplies condiments, glassware, chinaware, flatware.

**Olive Bar and Kitchen New Delhi (3<sup>rd</sup> Oct 2017 to 6<sup>th</sup> Jan 2022)**

Designation: Sr GRE -F&B Service

**Roles and Responsibilities:**

- Responsible for the smooth running of operations and comply with serve food and beverages to guest according to prescribed service standards and procedure of outlet with emphasis on speed and accuracy.
- Inform Guests regarding all food and beverage items in the menu, items on promotions and daily special menu, its ingredients, method of preparation, portion size and presentation.
- Knowledge of different types of wine and alcoholic beverages in addition to its proper service.
- Report to work on prescribed uniform and well-groomed

**Eros Hotel Nehru Place (India) (Jan2017 to July 2017)**

Designation: -Guest Service Associate

**Roles and Responsibilities:**

- Make guests feel welcome and accommodated.
- Addressing guest complaints, resolving issue customers satisfaction.
- Managing Booking, reservation, and cancellations.
- Processing Payments, managing billing inquiries and handling transactional needs.
- Working with other departments to fulfill guest needs.

**Industrial Training**

The Park New Delhi India (Jan 2016- June 2016) India

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**ACADEMIC**

**Masters of Business Administration (MBA), 2021**

The ICFAI University Tripura (New Delhi)

**Bachelor of Hotel Management, 2017**

Indian Hotel Academy Hotel Management (New Delhi)

**Class XII, 2014**

Panchsheel Public School (New Delhi)

**Class X, 2011**

Vidya Vikash Academy (ICSE) (Darjeeling)

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**STRENGTH**

- Leadership Skills
- Problem Solving
- Positive Attitude & Motivational
- Adaptability in rapidly changing environment
- Project Management

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**PERSONAL DETAIL**

Father Name	:	Mr. Reyaz Ahmed
Date of Birth	:	23-12-1994
Marital Status	:	Unmarried

**DECLARATION**

I hereby declare that the above information furnished by me is true to the best of my knowledge and Belief.

Date: -

Yours sincerely  
(Sahil Reyaz )