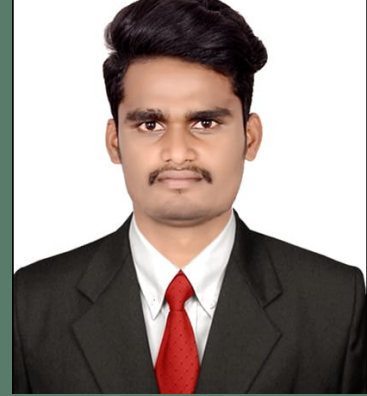


IRSHAD AHMED HULLUR

Email ID: irshadhullur588@gmail.com

Contact No: +971525053260



PERSONAL QUALITY

- Highly motivated and eager to learn new things.
- Strong motivational and leadership skills.
- Ability to produce best result in pressure situation.
- Ability to work as individual as well as in group.
- Quick Learner

CAREER OBJECTIVE

- To work for an organization which provides me the opportunity to improve my skills and knowledge to growth along with the organization objective?

EDUCATIONAL BACKGROUND

Vision Fly

**Airport Ground Staff & Travel & Tourism
2018.**

Karnataka university

B.com

**Nehru Arts, science, commerce College Hubli
2015-2018**

Karnataka Pre-Education Board

**PUC Commerce
2015.**

VRL,ITI College

ITI

2013-2014

Karnataka Secondary Education Board

**SSLC
2010-2011.**

WORK EXPERIENCE

- Worked as Customer Service Agent in Air India Sats with Air India operation at Kempegowda international Airport Bangalore from 04th Feb 2019 to July 2020.
- Responsibility
- Pre flight functions
- Check in / Boarding gate
- Perform allocation as per roaster like arrivals, Depatures
- Passport and visa check at the counters
- Check the travel document
- Ensure all ground handling activities are conducted as per airline standards and policies
- Post fights function.
- Worked in star Air as a reservation from July 1st 2020 to July 5th 2021.
- Manage large amounts of inbound and outbond calls in atimely manner
- Fallowed communications scripts when handling different topics
- Identify cutomers needs,clarify,information,research every issue and provide solutions
- Keep records of all conversation in our call
- Handling customer care mails

PERSONAL PROFILE

- Father Name : Nazeer Ahmed Hullur.
- Date OF Birth : 31-Jul-1995.
- Marital status : unmarried
- Language Known : English, Hindi, Kannada,
- Passport No : M9748489
- Permanent Address : Irshad Ahmed N Hullur
bampure chitgar oni pb
old hubli , karnataka, india

STRENGTH

- Quick Thinker
- Time and Cost Conscious
- Positive Thinker

ACHIEVEMENTS

- Completed 1 year Internship in railway
Got Captainship in collage Tournament and
won the match In 2014.
- Received good feedback from the
passengers .

DECLARATION

Il hereby declare that all the information stated
above is true to best of my knowledge and
belief. I take the responsibility of any mistakes in
data if occur in future.

Date:

Place:

YOUR’S SINCERELY

(IRSHAD AHMED
HULLUR)