GODWIN THOMAS

Bangalore
Mobile No: +91 9633431609
E-mail: godwint07@gmail.com

CAREER OBJECTIVE

An IT- Hardware and Networking professional with 1+ year of experience in the domain, seeking for an opportunity to implement my skills and grow in the ladder of the organization professionally

EDUCATIONAL QUALIFICATIONS

- **BE COMPUTER SCIENCE AND ENGINEERING**
  PRIST college of engineering | 2018
- **HIGHER Secondary Education**
  G H S S Thevanoor | 2010-2011
- **High School**
   ST.STEPHNE'S Patanapuram School | 2009

WORK BACKGROUND

L1 TECHICAL SUPPORT

Iopex technology

22ND Oct to 6TH MAR

DXC. technology
Bangalore
May2019- Till date

Responsibilitie

- Provided SLO level support on 24/7 and work on shifts
- Provided Level 1 support for firewall,Router and Switches
- Configuration and installation of Cisco Access Points
- Monitoring the performance of servers and network devices
- Network monitoring using CACTI
- Creating users and groups in Active directory (windows server 2012)
- End User Support for windows and Linux machines
- Configuration of Forticlient
- McAfee Server services
- Providing technical support for VPN
- Windows update server services
- Providing technical support for remote users
- Software configurations for windows

- Provide Support for MS OFFICE software
- Configure and Troubleshoot mail client like Outlook
- Experience using ITSM Ticketing tools

CERTIFICATION

CCNA Routing and Switching – Undergone Training

PROFESSIONAL SKILLS

- Good understanding of TCP protocol
- OSI model ,TCP/IP
- Expertise in End user devices troubleshooting
- Good awareness of IP addressing, subletting and super netting
- Basic understanding of SSL
- Basic understanding of IPsec
- Understanding of Static and Dynamic Routing Protocols (RIP, OSPF)
- Good Knowledge in switching technologies like Trunking, VLAN and inter-VLAN routing
- Configure and troubleshoot Cisco access points
- Experience in Active Directory management
- Configuring DHCP server in Windows server 2016

HOBIES

- Sport
- Swimming

PERSONAL DETAILS

Father's Name   : Thomas Daniel
Mother's Name   : Rosamma
Date of Birth   : 10-Feb-1993
Nationality   : Indian
Languages Known : English,Malayalam,Tamil,Hindi

DECLARATION

I do hereby declare that the above information given by me is true to the best of my Knowledge and belief

Place:

Date: **Godwin Thomas**