Mohit Dwivedi

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Professional Summary

7.1 years of IT experience with an earned reputation for meeting demanding deadlines and delivering critical solutions on various levels of software application development. Currently playing the role of Senior Salesforce Developer at PWC Accerakration Center.

3.5 years of experience with Mainframe Technology with batch and online programs exposure.

Experienced with **Agile Methodology**, **Sprint Planning**, Grooming of User Stories, Effort estimation. Involved in daily Scrum calls and one to one interaction with clients as well.

Proficient in **setup**, **customize** and **deploy** to salesforce.com, perform hands on customizations using **Apex**, **Visualforce** and **nCino.**

Extensive experience on Apex development in creating **Objects, Apex Classes, Standard Controllers, Custom Controllers** and **Controller Extensions.**

Unit Testing and Testing of APEX code using **Test Classes** and Debug Logs.

Experience working on data model and **SOQL, SOSL, DML** statements, **sObjects** and **Governor Limits.**

Good knowledge of **security** and **sharing rules** at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.

Analysis of new Salesforce releases and Testing before applying to production.

Good knowledge of **Sandbox management and Sandbox refresh** and org setup for Project.

Experienced working with salesforce.com sandbox and production environments.

Knowledge of Salesforce **nCino** related functionalities**. (Loan-Lending process, Spreads, nCino UI)**

Basic knowledge of web technologies like HTML, XML, CSS and JavaScript.

A well-organized, goal-oriented, highly-motivated effective team member with excellent analytical, troubleshooting, and problem-solving Skills.

Excellent analytical, Interpersonal and Communication skills, fast learner, hardworking and good team player.

Technical Skills

Salesforce Technologies	Force.com, Apex Classes, Visual Force, Basic LWC , Force.com IDE for Eclipse, Apex deployment Tools, Data Loader, VS Code, Deployment using ANT, Salesforce.com customizations like Workflow Rules, Role Hierarchy, Validation Rules, Custom objects, Page Layouts, Record Types, Lightning Component.
Salesforce Tools	Data Loader, Eclipse (Force.com IDE), Workbench, VS Code
Web Development	HTML, CSS, Visualforce, SLDS
Languages	Apex, Java

Professional Experience

Company- PWC Acceleration Center

Client: US Insurance Agency   Jan 2023 – Present
Role: Salesforce Developer
Project Name: Salesforce FS Implementation
Project Description: The client is a financial services company . Financial Service cloud implementation with insurance related development.

Responsibilities:

> Involved in Sprint Planning, Grooming of User Stories, Effort estimation. Involved in daily Scrum calls and one to one interaction with clients as well.
> Worked on user stories which includes both configuration, customization.
> Worked on creating lightning components per business use case.
> Played a key role in sandbox management and Salesforce Environment strategy.
> Worked in Batch classes.
> Worked on Flows to achieve multiple scenarios.
> Singly handled the deployment activities.
> Was involved in grooming stories and story pointing.
> Played a key role in leading a 6 members team.
> Played a key role in doing a production Go-Live.

Company- PWC Acceleration Center

Client: US Bank   Jan 2023 – Jan 2024
Role: Salesforce/nCino Developer
Project Name: Salesforce nCino Implementation
Project Description: The client is a financial services company . Sales cloud implementation with Loan Origination system built on nCino platform. Multiple integrations have been implemented as a part of the project.

Responsibilities:

Involved in Sprint Planning, Grooming of User Stories, Effort estimation. Involved in daily Scrum calls and one to one interaction with clients as well.
Worked on user stories which includes both configuration, customization
Worked on creating lightning components per business use case.
Played a key role in sandbox management, refresh and Salesforce Environment strategy.
Worked on Web to Lead conversion.
Worked on custom Lead Conversion which involves creation of custom LWC.
Worked on Flows to achieve multiple scenarios.
Singly handled the deployment activities.
Was involved in grooming stories and story pointing.
Played a key role in leading a 6 members team.

Company- PWC Acceleration Center

Client: US Bank   Nov 2021 – Dec'2023
Role: Salesforce/nCino Developer
Project Name: Salesforce nCino Implementation
Project Description: This US Bank Financial Corporation, formerly the Columbus Bank and Trust Company, is a financial services company . Sales cloud implementation with Loan Origination system built on nCino platform. Multiple integrations have been implemented as a part of the project.

Responsibilities:

Involved in Sprint Planning, Grooming of User Stories, Effort estimation. Involved in daily Scrum calls and one to one interaction with clients as well.
Worked on user stories which includes both configuration, customization as well as integrations.
Worked on creating lightning components per business use case.
Played a key role in sandbox management, refresh and Salesforce Environment strategy.

Worked on customizing on Loan functionality built on nCino.
Worked on creating new nCino UI per business requirement.
Worked on a full spreads module.
Worked on New Credit memo functionality.
Worked on Customer Portal.
Worked on JJ Sherman Integration.
Worked on PrecisionLender Integration.
Worked on Flows to achieve multiple scenarios.
Singly handled the deployment activities.
Was involved in grooming stories and story pointing.
Played a key role in leading a 13 members team.

Company- IBM India Pvt LTD.

Client: At&T   April 2021 - October-2021
Role: Salesforce Developer/Admin
Project Name: Salesforce Implementation
Project Description: AT&T Inc. is an American multinational telecommunications holding
company that is Delaware-registered [5] but headquartered at Whitacre Tower in Downtown
Dallas, Texas. In this Project I mainly worked on production deployment and production issue.

Worked on LWC and apex classes.

Company- Deloitte USI

Client: US Bank – North America Operations   April 2019 – April 2021
Role: Salesforce Developer/Admin
Project Name: Salesforce nCino Implementation
Project Description: This Bank is a wholly owned subsidiary of Spanish Santander Group. It is
based in Boston and its principal market is the north-eastern United States. Sales cloud
implementation with Loan Origination system built on nCino platform. Multiple integrations have
been implemented as a part of the project.

Responsibilities:

Involved in Sprint Planning, Grooming of User Stories, Effort estimation. Involved in
daily Scrum calls and one to one interaction with clients as well.
Worked on user stories which includes both configuration, customization as well as
integrations.
Worked on creating lightning components per business use case.
Played a key role in sandbox management, refresh and Salesforce Environment strategy.

Worked on customizing on Loan functionality built on nCino.
Worked on creating new nCino UI per business requirement.
Worked on a full spreads module.
Worked on New Credit memo functionality.
worked on Customer Portal.

Company- KVP Business Solution   May 2017 - Feb2019

Client 1: Germany Based Cable Company
Role: Salesforce Developer/Admin

Responsibilities:

Involved in gathering requirements from the business and implementing those in Salesforce.com
Created multiple custom objects, custom fields, relationship between two objects, page layouts and record types.
Utilized Salesforce.com out-of-the-box functionalities over customization wherever possible.
Developed Apex Classes (controller and extension) wherever required to fulfil the business need.
Created Visualforce page to show the data retrieved from External systems.
Wrote Test classes for those apex classes with the code coverage of at least 90% on each.
Deployed the changes from developer sandbox to Full copy sandbox for QA testing and then finally to Production organization.

Client 2: Leading Watch Manufacturing Company
Role: Salesforce Developer/Admin

Responsibilities:

Involved in gathering requirements from the business and implementing those in Salesforce.com
Created multiple custom objects, custom fields, relationship between two objects, page layouts and record types.
Utilized Salesforce.com out-of-the-box functionalities over customization wherever possible.
Developed Apex Classes (controller and extension) wherever required to fulfill
the business need.
Created Visualforce page to show the data retrieved from External systems.
Wrote Test classes for those apex classes with the code coverage of at least 90% on each.
Deployed the changes from developer sandbox to Full copy sandbox for QA testing and then finally to Production organization.

Education

Bachelor of Technology, JNTUH, India. 2016 with 68.10%.
ISC (12th: Science), SKD Academy. 2012 with 65%.
ICSE (10th), SKD Academy. 2010 with 55%.

Accomplishment

Key contributor in the design and implementation of customer portal.
Received 2 awards for consistent performance.
Received multiple client appreciations.
Received Partner appreciation for an outstanding performance.

Personal Details

Date of Birth : 12th December 1996.
Hobbies   : Playing Basketball, Volleyball
Address   : Sri Rama PG HSR Layout Bangalore 560068.

Place: **Bangalore**   **Mohit Dwivedi.**