**CURRICULUM VITAE**

**RAJ KUMAR SAHU**

**Address:** Chaitanya Bihar 2nd lane, Lochapada, Nimakhandi Road, Berhampur, Odisha, PIN: 760001

**Cell No :** +91-9100169574, +91-7381656617

**E-Mail :** Rajkumarsworld1@gmail.com

**OBJECTIVE**

“To associate myself with a growth-oriented enterprise and strive to achieve the goals of the organization, contemplating sustained individual growth through diligent hard work and self-improvement.”

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|  | **Exam/Degree** | |  |  | **University/Board** |  |  | **Institution** |  |  | **Period of** |  |  | **Percentage of** | |  |  |
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|  |  |  |  |  |  |  |  |  | **marks obtained** | |  |  |
|  |  |  |  |  |  |  | **study** |  |  |  |  |
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|  |  |  |  |  | Biju Patnaik | |  | Kalam Institute of | |  |  |  |  |  |  |  |  |
|  |  | B.Tech in | |  | University of | |  | Technology, Berhampur | | 2013-2016 | |  | **69.6%** | |  |  |  |
|  |  | ECE | |  | Technology, Odisha | |  |  |  |  |  |  |  |  |  |
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|  |  |  |  |  | State Council For | |  | Kalam Institute of | |  |  |  |  |  |  |  |  |
|  |  | Diploma in | |  | Technical Education | |  | Technology, (P) | | 2010-2013 | |  | **67.86%** | |  |  |  |
|  |  | ETC | |  | And Vocational | |  | Berhampur | |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | Training, Odisha | |  |  |  |  |  |  |  |  |  |  |  |
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|  |  |  |  |  | Board of Secondary | |  | Saheed Laxman Nayak | |  |  |  |  |  |  |  |  |
|  | Matriculation | | |  |  | Memorial Municipal High | | 2010 | |  |  |  |  |  |  |
|  |  | Education, Odisha | |  |  | **42.50%** | |  |  |  |
|  |  |  |  |  |  | School, Berhampur | |  |  |  |  |  |  |
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|  |  | **EXPERIENCE** | | | | |  |  |  |  |  |  |  |  |  |  |  |
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* Startek (July 2019 to October 2021)
* Teleperformance (January 2018 to June 2019)

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|  |  | **SUMMARY** |  |  |  |  |  |  |  |  |  |  |  |

I bring with me 3 years 10 months of experience in Business Process Outsourcing Industry. Working as Senior Operational Executive for Flipkart's Seller Support Process. During the tenure I have gained rich experience in managing and resolve our all seller's issues and queries.

Managing all aspects of seller relationship. - Establish and Maintain effective relationships with customers, Logistics, Operations and Seller’s. Handling Seller Protection Fund related queries.

Managing all aspects for listing and catalog related issues. - Have involved in managing and updating on Flipkart website which needs to be uploaded across systems in regular basis.

Handling of work related to Orders and Logistics departments. – Have worked with the Supply Chain Planning, Transportation, and Warehousing to refine process and for quick delivery.

Handling of Payment related queries. Handling of Advertisement and Promotion related queries.

**ACHIEVMENTS & EXTRA CURRICULAR**

* Received **1s**t prize in **Handwriting** competition organized by Upper Primary School.
* Received **National Certificate in Modular Employable Skills** from **N. C. V. T**
* Received **Scrum Fundamentals Certified Credential** from **Scrumstudy.**
* Completed **Software Testing Program** from **Mind Q Systems.**
* Attended a workshop conducted by KIT, Berhampur in the event ELECTROKRITI.
* Participated in design contest organized by electronic hobby club KIT, Berhampur.
* Gave Presentations to Team Members on **UMA Technology.**
* B2B Quality Top performer for the months (May, June, July, August, September)

**SKILLS**

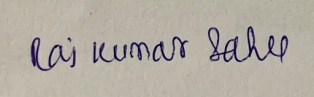
* Team player
* Flexibility
* Positive attitude
* Analytical approach
* Problem Solving skill

**PERSONAL DETAILS**

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| --- | --- | --- |
| Date of Birth | : | 14.01.1995. |
| Sex | : | Male. |
| Father’s Name | : | Jagannath Sahu |
| Hobbies | : | Painting, Singing |
| Language Known | : | English, Hindi, Odia, Bengali |
| Permanent Address | : | Chaitanya Bihar 2nd Lane, |
|  |  | Lochapada, Nimakhandi Road, |
|  |  | Berhampur, ODISHA |
|  |  | PIN – 760001 |

**DECALRATION**

I hereby declare that all the information provided by me are genuine and to the best of my knowledge

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**Date:**

**Place: Bramhapur** **Raj Kumar Sahu**