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Visa Status: Own Visa



Muhammad Umer

Personal Statement

Seeking a successful career with a reputed organization that offers a challenging work, environment, and growth opportunities

Work experience

From April 2017 to
Feb, 2022

Floor Supervisor

Pizza Hut- Lahore- Pakistan

- Assisted customers with inquiries on bills, to make payments, or to make a payment arrangement.
- Resolved issues so concerned customers are happy and call is not escalated further
- Follow the guidelines.
- Helped colleagues due to workload
- Maintain a clean work area

From Feb 2016 to-
March 2017

Baggage loader

Dubai International Airport – UAE

- Handle load and unload customers' baggage and cargo onto an aircraft.
- Keep track of the baggage and cargo while transferring from cars, buses and to the aircraft.
- Ensure delivery of baggage, mail, and cargo to the rightful owners.
- Protect customers' baggage, cargo and their items from theft, loss, and damage.

From September 2013 to
January 2016

Packing supervisor

I2 Pakistan (Nokia), Lahore- Pakistan

- Pack, weigh, and label completed items for shipment or storage.
- Follow the company guidelines regarding packaging.
- Keep complete records of all materials that go through the warehouse.
- Maintain a clean work area

Education

Matriculation (Science) 2009 – Lahore Board

Languages, Hobbies and Skills

Urdu
English

Playing Cricket
Watching movies
Travelling

Ms. Word and Excel
Good manners