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|  | **Ancy Joy**Senior QA Analyst at Mindpool Technologies, Dubai **LinkedIn**: linkedin.com/in/ancy-joy-488434197 |

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| **CORE COMPETENCIES**Quality Assurance Manual TestingTest AutomationSystem Testing, Integration Testing, Re-Testing, Regression Testing and User Acceptance TestingAPI/Web Service TestingDefect TrackingWeb UI AutomationAPI Automation CI/CD Pipelines – Jenkins, GitLab CI Agile - Scrum, Kanban & Waterfall Methodolgies**Core Consulting & Tools/Technical Skills****Programming/Scripting:** JAVA, Python, C++, C, SQL, Shell Scripting, TCL**Systems**: Windows, Linux, MacOS**Tools & Frameworks**: Selenium(SWD), TestNG, REST Assured, Postman, Eclipse, Pycharm, Visual Studio**Build Automation Tools**: Apache Maven**Databases**: Oracle 11g/10g, MySQL**Packet Analyzers** : Wire-Shark**Version Control System** : SVN(Subversion), GIT, TFS**Test & Project Management** : JIRA, HP ALM, HP QC, TestRail, TestLink**Defect Management Tools** : JIRA, Mantis, Trac, Redmine, Bugzilla**EDUCATION****2013: Bachelor of Technology (ECE)** from Mahatma Gandhi University, India 82% **2009: 12th (HSE)** from Board of Secondary Education, Kerala, India 92% **2007: 10th** from State Education Board, Kerala, India 96%**ACHIEVEMENTS AND AWARDS*** Consecutive two Star Team Awards for successful integration
* Merit certificate in Programming Language

**CERTIFICATION** * ISTQB Foundation Level Certification in Software testing (CTFL) - Certificate number : ITB-CTFL-0099189
* Scrum Alliance CSM Certification

**PERSONAL DETAILS****Date of Birth:** 4th June 1991 **Languages Known:** English **Address:** 901, Bank of Baroda Residential, Dubai, United Arab Emirates**Visa Status:** Employment Visa |

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| **PROFILE SUMMARY** |  |  |  |

* Multi-faceted software professional with **over 7 years** of full life cycle experience in the industry
	+ 5.5+ Years’ in Software Quality Assurance
	+ 1.5 Years’ in Software Application Support
* Expertise in Analyzing, Designing and Implementation of QA testing strategy for Web based and Client/Server applications using **Manual and Automation testing**
* Certified QA Analyst with expertise in **web UI automation with Selenium**.
* Thorough Knowledge on **Keyword driven, Data driven, and Hybrid Frameworks** of Selenium web driver (SWD)
* Hands-on experience in **TDD Frameworks- TestNG**
* Exposure in **API Test automation - REST Assured**
* Proficient programming concepts - expertise in **JAVA**; Skilled at **SQL**
* Skilled at both **Windows & UNIX environments**.
* Understanding of Continuous Integration/ Delivery **(CI/CD) pipelines – Jenkins**
* Thorough understanding of Software Development Life Cycle (SDLC), Software Test Life Cycle (STLC)
* Proficiency in **Manual Testing Concepts, Types, tools;** Competent experience in **Functional testing, Integration Testing (SIT), Regression testing & Exploratory testing**. Conversant with generation of Test Cases, Test Data Preparation, Test Execution-Report handling (**TSR, RTM**), **Defect Tracking**
* Good working experience in projects based on Agile-Scrum, Agile-Kanban & waterfall models.
* Dynamic leader, strategic thinker & decision-maker

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| **WORK EXPERIENCE** |  |  |  |

**Aug’21 – Present (Contract ends by 7th Jan 2022) with MindPool Technologies, Dubai as Senior QA Analyst** **Nov’20 – Aug’21 with Digital14, Abu Dhabi (Contract via EDGE Technologies) as Senior QA Analyst****Project:** TAMM, Abu Dhabi Government Services**Key Result Areas:*** Working on **Functional (Manual + Automation), UI, Cross-browser, localization, accessibility testing** across TAMM services
* **Testing & verifying TAMM APIs – Postman**
* Execution and development of Test scripts for End-to-End testing of TAMM User Interface using Selenium (SWD). **Developed, executed and maintained over 150+ Selenium automation scripts** for regression tests.
* **Diagnose, debug, and perform root-cause analysis** of issues and defects based on the execution results of test **automation scripts (Selenium + JAVA + TestNG)**
* Analyzing and identifing the candidates for test Atutomation from our Regression suite (**Automation feasibility study** for TAMM regression suite).
* Monitoring testing activities to ensure the quality and functionality of assigned systems; ensuring timely and accurate test communication with Development Leads, Project Manager and Senior Management throughout the project life-cycle
* Contributing to **Test Plan and Test Strategy Document** outlining the scope, objectives, timeline, and focus of testing milestones.
* Organizing test data for business, walk-through and support for User Acceptance testing. collaborating with developers and users to optimize testing, **defect isolation, and defect tracking** (**JIRA + TM4J**)
* Reviewing **project test and implementation schedules**; monitoring, documenting, and reporting the current status of defects for each testing cycle and overall project to the management
* Identifying **issues and risks** in a timely manner; developing/implementing appropriate mitigation and contingency plans

**Dec’16 – Aug’19 with QUEST Global Engineering Services India Pvt. Ltd. as QA Automation Engineer****Highlights:*** Led the **UI automation** of SCADA functional web applications : **Selenium (SWD) - JAVA, TestNG, Maven**
* Participated in integrating Jenkins with Selenium Automated Scripts for regression testing
* Worked & validated **Restful API services, contributed to custom API Testing framework : Rest-Assured (JAVA + Rest Assured + TestNG)**
* Created and maintained automation test packs, test scripting &execution
* Performed test Execution - Smoke testing, Functional Testing, Integration testing, System testing and Regression testing.
* Web Services **API-Testing via Postman**
* Involved in test execution and bug tracking (JIRA); provided support in debugging and issue resolution for site escalations

**Oct’15 – Nov’16 with VVDN Technologies Pvt. Ltd. Software Test Engineer****Highlights:*** Performed application **user interface Testing, Compatibility Testing, Functional Testing & Exploratory Testing**.
* Made strong contributions to Test Planning, strategising & scheduling.
* Test scenario identification, test case preparation & test data set up (HP-ALM).
* Involved in sanity testing for Pre and Post production deployment
* Performed **Defect Management & Reporting (Bugzilla).**
* Software Unit Test Plan and Test Case Documentation.

**Sep’13 – Sep’15 with Huawei Technologies India Pvt. Ltd. Technical Engineer - Service****Highlights:*** Diagnose, troubleshoot and resolve Onsite queries/escalations of SDP with a stringent timeline.
* Developed **processing scripts to analyze Network Configuration, bug fixes. (C++, SQL, Shell Scripting Platform: Windows, Linux)**
* Monitor telecommunication system logs & Conduct root cause analysis.
* Supported telecommunications server, hardware and software applications

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| **Projects Managed** |  |  |  |

**Mindpool Technologies, Dubai****Project**: Takamul Services - TAMM, Abu Dhabi Government ServicesDomain: UAE Government ServicesTakamul Program is a strategic initiative by the Abu Dhabi Technology Development Committee to assist inventors across the country, by providing legal and financial support for international patent filing, supporting innovations in the Health & Medical, ICT, Oil & Gas Services, Advance materials infrastructure and lifestyle industries.Project works on delivering an online service portal(Web + Mobile) for end to end Takamul process integration.**Technical Proficiencies**: Selenium, TestNG, Eclipse, GitLab, GitLab CI, Postman, Mobile Testing, Android Studio, JIRA, TM4J, Zeplin, Invision**Digital14, Abu Dhabi**Project: TAMM, Abu Dhabi Government ServicesDomain: UAE Government ServicesTAMM - A digital initiative of Abu Dhabi Government services, operated by ADDA, to offer a unified portal for government services. The program aims for the complete digitalization of over 1500 services across multiple government entities, making life simpler and providing an improved customer experience for citizens, residents, visitors and investors in Abu Dhabi.**Technical Proficiencies**: Selenium, TestNG - Data driven Framework, Allure Reports, Eclipse, Rest Assured, GitLab, Postman, Camunda, JIRA, TM4J, Zeplin, Invision**QUEST Global Engineering Services India Pvt. Ltd**Project: E-terra SCADADomain: Power-Energy DistributionSubstation automation system offering a scalable solution for automating and providing visibility to electrical power system networks. E-terracontrol for power substations provides an access gateway to the substations, integrates Supervisory Control and Data Acquisition (SCADA) and Human Machine Interface (HMI) capabilities with third party products. It is also responsible for gathering, processing and analyzing information about the state of a monitored substation system.**Technical Proficiencies:** Selenium Webdriver(SWD), JAVA, TDD Framework – TestNG, Hybrid Framework, Extent Reports, Rest Assured, Eclipse, Postman, GitHub, Jenkins, BugzillaProject: Sabrak Domain: EcommerceFashion retail E-commerce portal for Sabrak– A US retail clothing brand. The shopping portal offers a complete E-Commerce solution for the customers supporting over 200+ features**Technical Proficiencies:** Web UI testing, API Testing - Postman, Mobile Web Testing, HP-ALM, JIRA**VVDN Technologies Pvt. Ltd.**Project: Bluesky SafeGuard Is an advanced video and audio redaction software for law enforcement, uses proprietary object-tracking technology to help automate the process of blurring faces, license plates or any other personally identifiable information found in video that needs to be protected before public release. The tool is much more than a normal redaction tool, supports more than 50 features including run-time video seek allowing the user to review the already performed redaction, frame-by-frame movement, object high light & webcam streaming etc.**Technical Proficiencies:** Manual functional testing, UI & Usability Testing, Redmine, Mobile Native App Testing, Android Studio, HP-QC**Huawei Technologies India Pvt. Ltd.** Project: TATA SDPDomain: Telecom SDP is a Value-Add-Service Platform in telecom domain for creating and hosting contents & services. I was responsible for all kinds of technical support & application maintenance of charging module of SDP Project - which mainly collects charging information, conducts pricing, and charging of different services from the mobile subscribers.**Technical Proficiencies:** Visual Studio, SurceInsight, Putty, Shell Scripting, Oracle 10g, SQL, C++, C Programming, SVN |
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